

S.O.S. | MESSAGE | TRACK | CHECK IN | SOCIAL

# SPOT X USER GUIDE



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# WELCOME

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Thank you for purchasing your **SPOT X**. Now you can stay connected to family, friends and Search & Rescue services whenever you're off the grid.


## WHAT'S IN THE BOX?

- SPOT X Device
- Strap and Carabiner
- 8" Micro USB Data/Power Cable
- AC (Wall) Power Adapter
- Quick Start Guide
- Warranty Card
- GEOS Reference Guide
- S.O.S. Mirrored Sticker

**IMPORTANT:** YOUR SPOT X REQUIRES AN ACTIVE SPOT SERVICE PLAN SUBSCRIPTION TO COMMUNICATE. SPOT X FEATURES, INCLUDING **S.O.S.**, **WILL NOT WORK WITHOUT FIRST ACTIVATING YOUR DEVICE.**

IF YOU ENCOUNTER ISSUES DURING ACTIVATION, PLEASE VISIT  
**FINDMESPOT.COM/SPOTXSUPPORT** FOR ASSISTANCE.

## ELECTRONIC SERIAL NUMBER (ESN), AUTHORIZATION CODE AND MOBILE DEVICE NUMBER (MDN)

The ESN and Authorization Code can be found on the bottom of your SPOT X retail box or on the SPOT X device by selecting **System Settings**  and scrolling to and selecting **SPOT X Info**. You will need these codes when setting up your SPOT MY ACCOUNT.

Your MDN will be assigned after you complete the SPOT MY ACCOUNT activation process.

## ACTIVATING YOUR SPOT X AND SELECTING A SERVICE PLAN

1. Go to **FindMeSPOT.com/Activate**
2. New SPOT customers should select **Begin Activation** to create a new account. Existing SPOT customers should login to their current SPOT account and select **Add New SPOT Device**.
3. Follow the onscreen instructions to create account, choose a service plan and additional services for your SPOT X. Confirm your order to finish the SPOT MY ACCOUNT activation process.

## SPOT X FIRMWARE UPDATE REQUIRED

ONCE YOU COMPLETE THE **SPOT MY ACCOUNT** ACTIVATION, MAKE SURE YOUR DEVICE IS UPDATED WITH THE LATEST FIRMWARE. SYNCING SPOT X WITH YOUR SPOT MY ACCOUNT WILL BE REQUIRED FOR SEVERAL FEATURES SUCH AS CONTACTS AND PREDEFINED MESSAGES TO APPEAR ON YOUR DEVICE.

VISIT **FINDMESPOT.COM/FIRMWARE** TO DOWNLOAD THE LATEST SPOT X FIRMWARE UPDATER.

# SPOT X AT A GLANCE

## DEVICE OVERVIEW

- 1 Power/Backlight Button
- 2 Power LED
- 3 Display Screen
- 4 S.O.S. Button
- 5 Directional Pad
- 6 Track Button
- 7 Back Button
- 8 QWERTY Keyboard
- 9 USB Power/Data Port



## MAIN MENU ACTIONS

- 1 Opens Messages Screen
- 2 Sends Check In Message
- 3 Posts to Social
- 4 Fetches New Messages
- 5 Opens Tracking Screen
- 6 Opens Navigation Screen
- 7 Opens System Settings
- 8 Initiates S.O.S. with GEOS IERCC






## DEVICE OVERVIEW FUNCTIONS

	BLINKING GREEN	BLINKING RED	NO LED
<b>POWER LED</b>	SPOT X is powered on and battery life is above 20%.	SPOT X is powered on and battery life is below 20%.	SPOT X has either entered power saving mode due to no button press or the unit is powered off.
<b>POWER BUTTON</b>	Press the Power button to power on the SPOT X. Long press the Power button for 3 seconds to power OFF.		While the SPOT X is powered ON, quick press the Power button to toggle the screen and keyboard backlight on and off.
<b>S.O.S. BUTTON</b>	Long press the S.O.S. button for 3 seconds or until S.O.S. screen is displayed to initiate an S.O.S. with GEOS IERCC.		While S.O.S. is active, long press the S.O.S. button for 3 seconds to cancel the S.O.S. with GEOS IERCC.
<b>TRACKING BUTTON</b>	Long press the Track button for 3 seconds to initiate tracking mode at your set interval rate.		While Tracking Mode is active, long press the Track button for 3 seconds to cancel Tracking.
<b>DIRECTIONAL PAD</b>	Press up, down, left and right to navigate to and highlight a section on the screen.		Press the center button to make a selection.
<b>BACK BUTTON</b>	Quick press the Back button to navigate to the previous screen.		Press and hold the Back button to go back to the Main Menu screen.
<b>QWERTY KEYPAD</b>	Use the keyboard to create messages, contact names and other manual entries as required.		
<b>DISPLAY SCREEN</b>	The SPOT X Display screen allows for interaction with the Main Menu, sub-menus, and other onscreen features.		
<b>USB POWER/DATA PORT</b>	Used to connect a Micro USB Cable to the SPOT X USB Port to charge the SPOT X device and to sync with <b>SPOT MY ACCOUNT</b> .		

## STATUS BAR ICONS

### BATTERY

-  Battery Strength
-  Low Battery
-  Battery Charging






### GPS SIGNAL

-  GPS Signal Available
-  GPS Signal Unavailable




### DEVICE

-  Sync Required

### MESSAGES

-  Sending a Message
-  New Received Messages
-  Fetching New Messages
-  Pending Queued Messages
-  Sending Check In Message

### MODES





- s.o.s.** S.O.S. Active
-  Social
-  Tracking Active
-  Suspended Tracking

### TIME

- 5:00 PM** 12-Hour Format
- 17:00** 24-Hour Format

## MENU DISPLAY ICONS





### MESSAGES

-  Create New Message
-  Send Message
-  Reply to Message
-  Predefined Messages

### CONTACTS

-  Contact List
-  Create New Contact






### GPS

-  Include Elevation with Message
-  Include GPS Coordinates with Message
-  Create New Waypoint
-  Navigate to Location





### OTHER

-  Delete
-  Save
-  Back

### CONTACTS

-  Email Contact
-  Mobile Contact
-  Group Contact
-  Facebook
-  Twitter

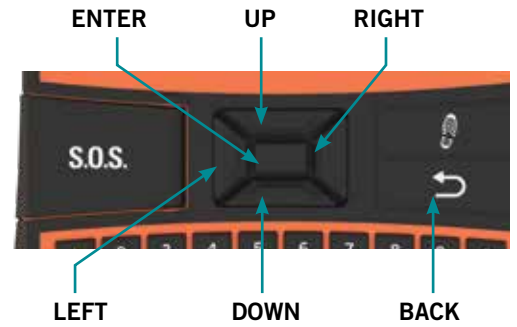
### SENT MESSAGE STATUS

-  Message Sent
-  Message Failed
-  Message Sent to Queue
-  Message Sent - Delivery Unconfirmed

## SPOT X DIRECTIONAL PAD

The SPOT X Main Menu screen displays icons/buttons that you can select to send messages, activate an S.O.S. and manage other features. After making an initial selection, sub-menu screens may be displayed.

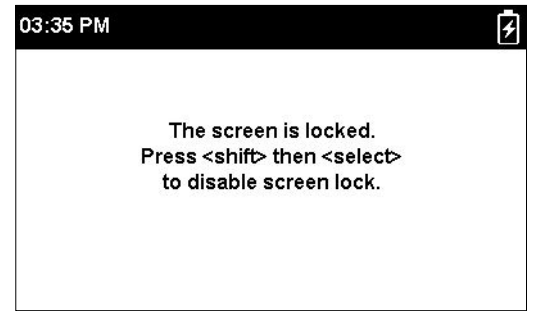
Use the Directional Pad (Up – Down – Left – Right) to highlight your selection and then press the **Enter** button to make your selection. Use the Back button to cancel or go back to the previous screen.



## SCREEN LOCK

To prevent the accidental transmission of data, you can enable the screen lock feature on the SPOT X.

Simply press and hold the **Up** key followed by the **Enter** button. To disable the screen lock, press the **Up** key followed by the **Enter** button.



## KEYBOARD AND DISPLAY BACKLIGHTING

Press the **Power/Backlight Button** to turn on/off keyboard and screen illumination.

## CHARGING YOUR SPOT X

Connect the Micro USB Data/Power Cable to the SPOT X USB Data/Power Port and connect to either a computer or the AC Power Adapter. The battery with the lightning bolt icon will be visible while charging.

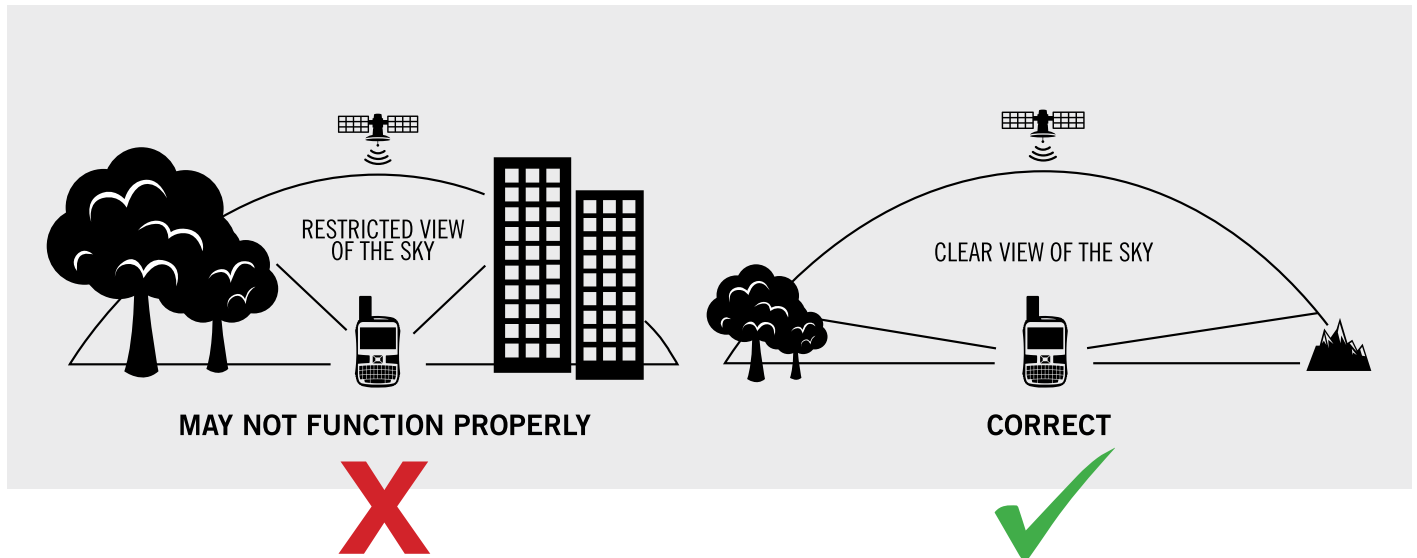
Once the battery icon indicates a full charge, disconnect the Power Cable from the SPOT X. Make sure the USB cover is firmly sealed to ensure the device's waterproof capability.




# GETTING STARTED

## IMPORTANT SPOT X TIPS

- ▶ SPOT X needs a clear view of the sky with no obstructions (buildings, roof overhangs, trees, etc.) to obtain a GPS signal to provide the most accurate location information and send messages (Figure 1). SPOT X is not as reliable at the bottom of a deep canyon, in a cave, or in very dense woods.



- ▶ Orienting SPOT X vertically with the **antenna facing towards the sky**, will improve performance due to the antenna being located on the top portion of the device.
- ▶ Since SPOT X has the ability to receive messages, messages sent from the device can be acknowledged shortening the transmission time.
- ▶ Before heading off the grid, we strongly recommend that you send a test text message to ensure your device was activated properly. You can view your sent messages in your account at [FindMeSPOT.com/MyAccount](https://FindMeSPOT.com/MyAccount)

**NOTE:** If no GPS signal is found, the  will blink. If possible, you should move to a location with a clearer view of the sky. SPOT X will keep looking for your GPS location for up to 2 minutes. If no GPS location is found in 2 minutes, SPOT X does not send your message. You can check the status of your messages in the message thread.

## SPOT X OPERATING TEMPERATURES




Prolonged use or storage of your SPOT X in direct sunlight or in a vehicle may cause the device to overheat and/or damage its battery. SPOT X can withstand operating in temperatures of -4F to +140F (-20C to +60C).

# CONTACTS





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SPOT X can hold up to 70 contacts and/or contact groups. Individual contacts can either be manually added to or deleted from the SPOT X on the fly or they can be input via **SPOT My Account** and synced to the SPOT X by using the **SPOT X Firmware Updater**.

Contacts supported:


-  Mobile Number
-  Email
-  Contact Groups

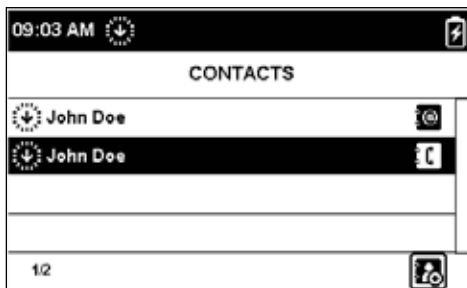
## MANUALLY ADDING A CONTACT

1. On the **Main Menu** screen, select  and press the **Enter** button to display the **Messages** screen, then select **Contacts**.
2. On the Contacts screen, scroll down until the  is highlighted or press the right button from the directional pad and highlight the . Then press the **Enter** button to display the **New Contact** screen.
3. Enter the appropriate information and select  and press **Enter** button to save the contact to your SPOT X device.



If both **Email** and **Text #** fields are filled in, the SPOT X will create two separate contacts, one for the email and one for the text number.

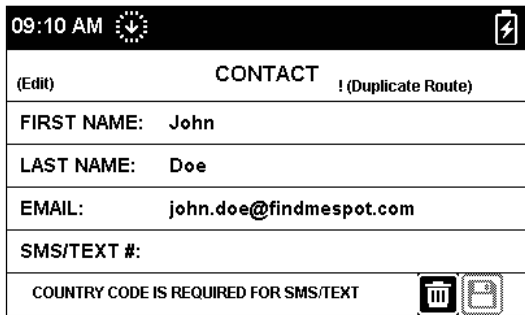


4. Additionally, there will be  displayed next to the new contact's name indicating that the SPOT X will need to sync with **SPOT My Account**.



## DELETING A CONTACT




1. On the Main Menu screen, select  and then select **Contacts**. Scroll down and highlight the contact you want to delete. Press the **Enter** button.
2. Select  to delete the contact and follow the onscreen instructions to remove it from your SPOT X device permanently.
3. Additionally, if the SPOT X device had been previously synced with **SPOT My Account** and the contact was present in both locations, once a new sync is performed the deleted contact will be also removed from the contact list in **SPOT My Account**.







## 2-WAY MESSAGING

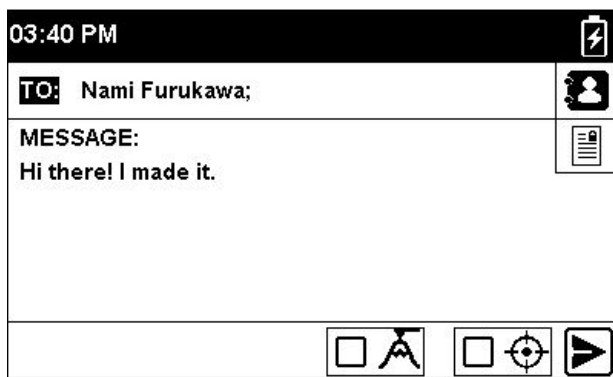
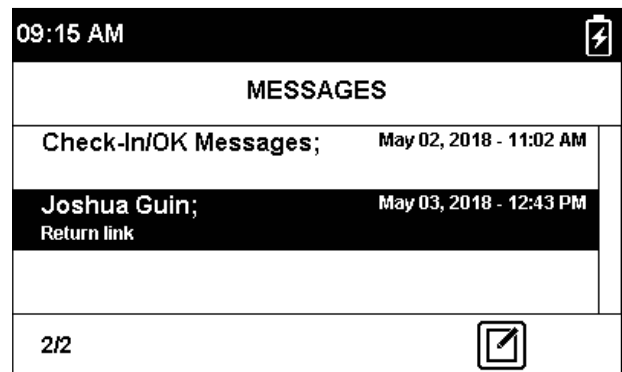
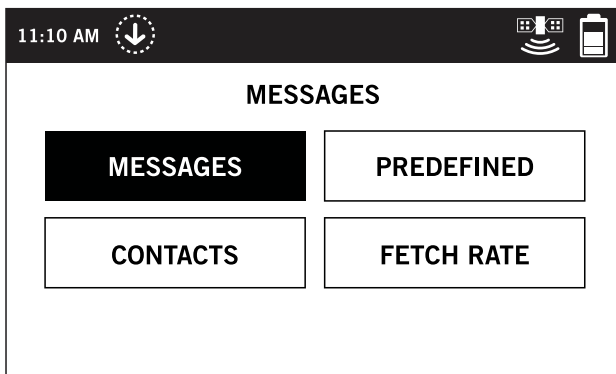
Send and receive 140 character text messages and emails with family and friends from virtually anywhere in the world. SPOT even provides you with your own mobile text number so others can reach you anytime.

### CREATING & SENDING MESSAGES

1. On the Main Menu screen, select  to display the Messages screen, and then select Messages.
2. On the Messages screen, select  to compose a new message.
3. Select the To: field to display the Select Contact screen, then select New SMS Contact to input a phone number or New Email Contact to input an email recipient. You can also select  to add up to 10 individual contacts or a contact group from your contact list.


**NOTE:** When sending a message to more than one person, the contacts will have to be added individually.

4. Select the **MESSAGE:** field to display the New Message screen. From here, you can choose to create a new message or select a message from your list of Predefined Messages by selecting .
5. Include your elevation by checking   and/or include your GPS coordinates by checking  .
6. Select  to send your message.



## PREDEFINED MESSAGES





Make texting even easier by sending a Predefined Message. Predefined Messages can be created in your **SPOT My Account** and up to 14 can be stored on your SPOT X so you can quickly update your friends and family.

Simply create a new message and select the  to access the Predefined Messages you have created.

**Syncing your SPOT X with SPOT My Account is required for the changes to reside on your SPOT X.**


## SOCIAL MEDIA

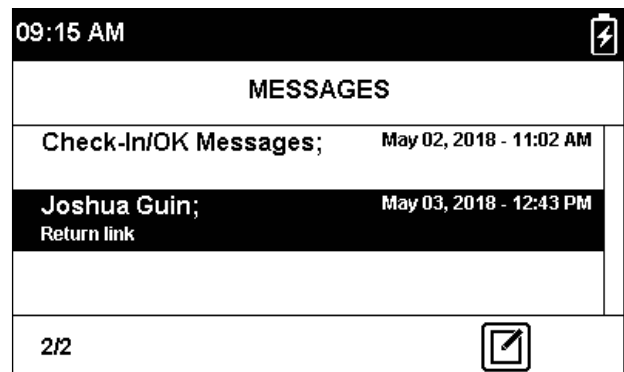
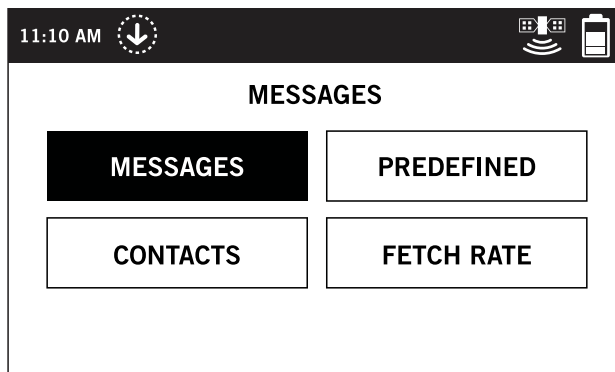
Link your **Facebook** and **Twitter** accounts to your SPOT X directly from your **SPOT My Account**. Once you've linked your accounts you will be able to send 140 character updates to those accounts from your SPOT X at any time.

1. On the Main Menu screen, select  then select where to post your message.
2. Select **Next**.
3. You can include your elevation by checking   and/or include your GPS coordinates by checking  .
4. Select  to post to social media.

**Syncing your SPOT X with SPOT My Account is required for the changes to reside on your SPOT X.**

## VIEWING ALL MESSAGES

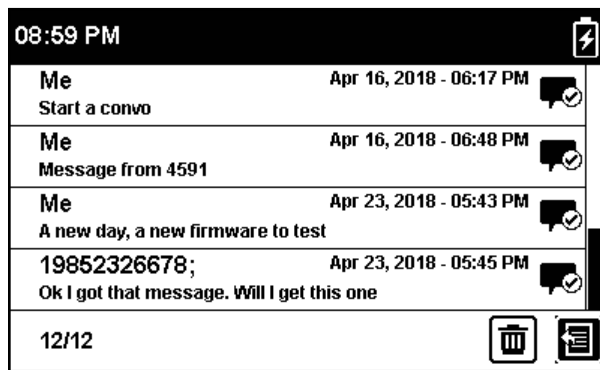
1. On the **Main Menu** screen, select  to display the main Messages screen, then select **Messages** to view all of your message threads.
2. Highlight and select the message thread you wish to open.





## VIEWING INDIVIDUAL MESSAGES


To view the entire message, highlight and select the message you want to see.



## DELETING INDIVIDUAL MESSAGE THREADS

To delete the individual message thread, go to the thread and select  and follow the onscreen instructions.

## REPLYING TO A MESSAGE


To reply to the message, go to the thread and select  .

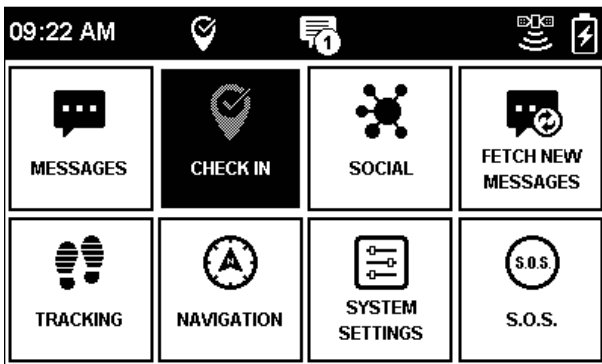
## CHECK IN

Check In with friends and family by quickly sending a pre-programmed message and/or email along with your GPS coordinates. The Check In message will include a link to Google Maps™ showing the SPOT X's location. Make sure you set up this feature before you go off the grid.


The Check In message can be customized and assigned to contacts via **SPOT My Account** at any time.

### SENDING A CHECK IN MESSAGE

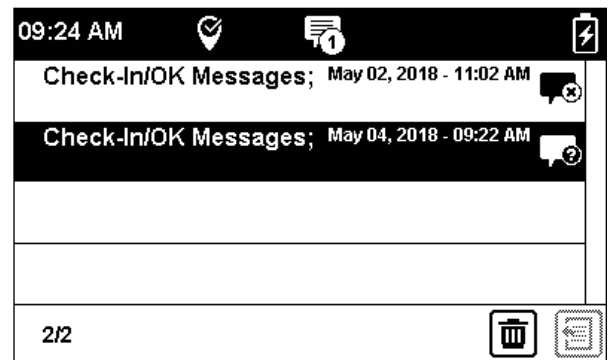
On the Main Menu, select  and the pre-programmed message created in **SPOT My Account** will automatically be sent to the pre-assigned contacts in your Check In contact list.



### HOW TO VIEW YOUR SENT CHECK IN MESSAGES


1. On the Main Menu screen, select  to display the Message screen, and then select **Messages**.
2. On the list of messages, select the **Check In**.
3. Select the **Check In** message you would like to view.

**NOTE: The Check-In Message will not display the texts sent, but only the GPS coordinates and date/time it was sent.**



### CANCEL MESSAGES

Cancels all outbound Check In and other messages that are queued up.

1. On the Main Menu screen, select  and then select **Cancel Messages**.
2. A message will be displayed asking if you want to cancel all pending outbound messages. Select **Yes** or **No**.







## SPOT S.O.V. (SAVE OUR VEHICLE)







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SPOT S.O.V. can be used during non-life threatening situations and allows you to send 2-Way text messages to Nation Safe Drivers. SPOT S.O.V. services provided by Nation Safe Drivers, are only available to subscribing customers in the U.S., Puerto Rico, Washington, D.C. and Canada. Visit [FindMeSPOT.com/SPOTSOV](http://FindMeSPOT.com/SPOTSOV) to learn more.

### INITIATING SPOT S.O.V.

If Nation Safe Drivers service was added to the plan, this contact will automatically be listed under the SPOT X contact list.

1. On the **Main Menu** screen select  to display the main Message screen, then select **Messages**.
2. Select .
3. Select .
4. Select **Nation Safe Driver** from your contact list.
5. Select the **Message** field to display the New Text screen. From here you can choose to create a new message. Select Done to continue.
6. Include your Elevation by checking next to   and/or include your GPS Coordinates by checking next  .
7. Select  to send your message.


09:01 AM	
TO: Nation Safe Driver;	
MESSAGE: I have a flat tire. Please send a tow truck.	
<input checked="" type="checkbox"/>  <input checked="" type="checkbox"/>  	

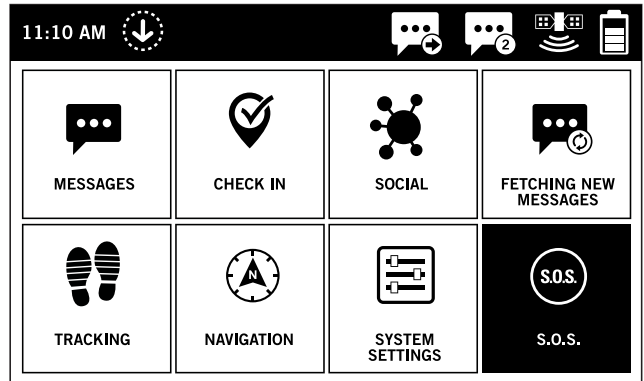
# S.O.S

**IMPORTANT NOTICE: S.O.S. MODE SHOULD ONLY BE USED DURING LIFE THREATENING EMERGENCIES. SENDING FALSE S.O.S. MESSAGES MAY SUBJECT YOU TO LIABILITY FOR ADDITIONAL CHARGES.**

Activate the S.O.S. mode to begin communicating and sending alerts directly to GEOS International Emergency Response Coordination Center (IERCC). GEOS IERCC will notify the appropriate emergency responders based on the SPOT X's GPS location and your emergency situation. Responders may include local police, Coast Guard, or Search and Rescue teams. For full details about GEOS IERCC, please visit [FindMeSPOT.com/GEOS](http://FindMeSPOT.com/GEOS)

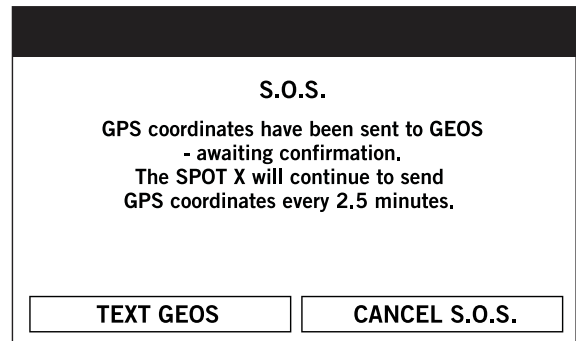
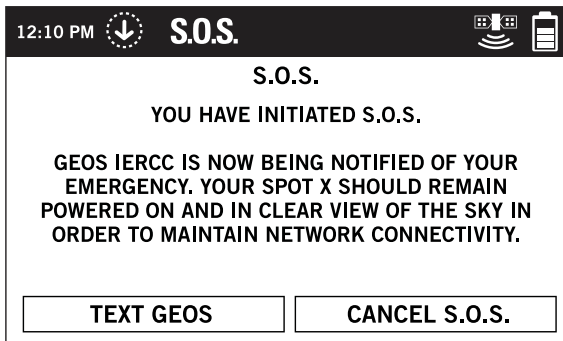
## INITIATING S.O.S.

1. Power on the SPOT X, lift cover, long press the S.O.S. button for 3 seconds or until S.O.S. screen is displayed, or select  from the Main Menu screen and follow the onscreen instructions.
2. The S.O.S. icon will appear on the **Status Bar** to indicate that S.O.S. has been initiated.



3. Once S.O.S. is initiated, GEOS IERCC will be notified of your emergency and SPOT X will continuously send S.O.S. notifications with your GPS coordinates to GEOS IERCC every 2.5 minutes until S.O.S. is acknowledged. SPOT X will send S.O.S. notification with you GPS coordinates every 5 minutes until canceled.

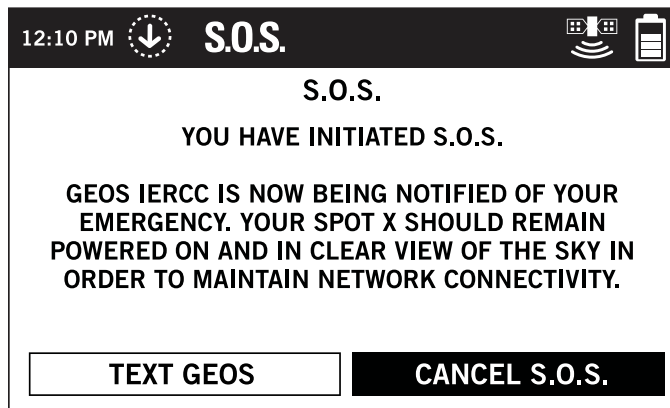
**NOTE: Powering off the SPOT X will cancel the S.O.S.**



4. SPOT X will then allow you to communicate 2-Way, via message, with GEOS IERCC by selecting the **Text GEOS** button.
5. Upon activating S.O.S., the device will terminate all previously queued messages waiting to be transmitted as well as Navigation, Check In, SPOT S.O.V., and Tracking if active. The SPOT X device will be locked down in S.O.S. Mode and you will not be able to send messages to anyone other than GEOS IERCC until S.O.S. is canceled.
6. While S.O.S. is active, the SPOT X should remain outside in clear view of the sky with no obstructions in order to maintain network connectivity.

## **CANCELING S.O.S.**

Lift the protective S.O.S. cover, long press the S.O.S. button for 3 seconds and follow the onscreen instructions. You can also cancel S.O.S. by selecting the Cancel S.O.S. on the S.O.S. screen and following the onscreen instructions.




# TRACKING

With SPOT X, your friends and family can track your progress in near real-time using **SPOT Share Page** with Google Maps™, giving them a virtual breadcrumb trail of your adventure.

## SELECTING A TRACKING INTERVAL

The SPOT X default tracking interval is 10 minutes. Depending upon your service plan, you can select from tracking intervals of 2 ½, 5, 10, 30 or 60 minutes.

On the **Main Menu**, select  then scroll to and select **Tracking Interval** and choose from the list of available intervals. All non-subscribed tracking intervals will be grayed out.

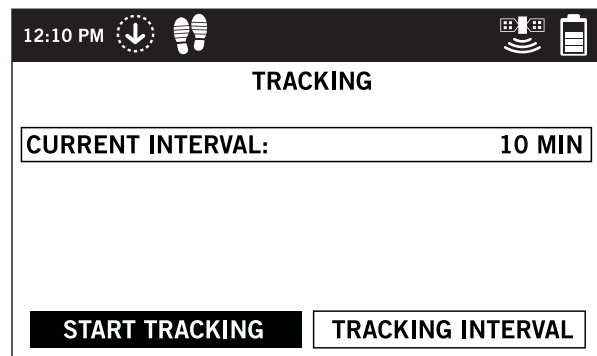
TRACKING INTERVAL	
2.5 min (High Battery Usage)	<input type="radio"/>
5 min	<input type="radio"/>
10 min	<input checked="" type="radio"/>
30 min	<input type="radio"/>
60 min (Low Battery Usage)	<input type="radio"/>

## INITIATING TRACKING

1. Power on the SPOT X and long press the Track button  on the SPOT X device for 3 seconds or until  appears in the **Status Bar**. Or from the **Main Menu** screen, select  followed by **Start Tracking**.




Track Button



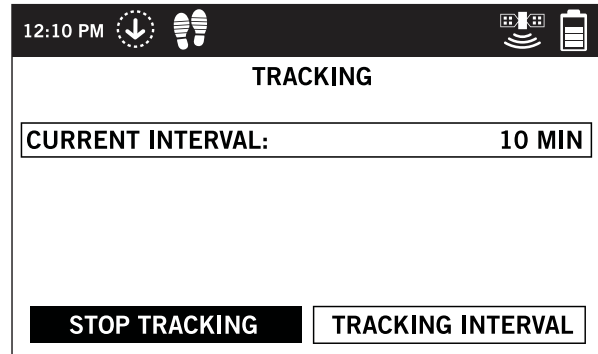
2. Once your GPS position is acquired, SPOT X will send your tracks in accordance with the tracking interval you have selected until you manually stop tracking, the SPOT X detects no movement, or you power off the SPOT X device.
3. While Tracking is active, SPOT X should remain outside in clear view of the sky with no obstructions in order to maintain network connectivity.

## CANCELING TRACKING


Long press the  on the device for 3 seconds and follow the onscreen instructions. You can also cancel Tracking by selecting **Stop Tracking** from the **Tracking** screen and following the onscreen instructions.



Tracking Button



## SUSPENDED TRACKING MODE

SPOT X only sends tracks when Tracking mode is active and the device is moving. When the device is stationary for more than **5** minutes, SPOT X will enter **Suspended Tracking** mode and you will see  in the **Status Bar**.

SPOT X will automatically send one more track from your resting location. While at rest, SPOT X will not send tracks. Tracking will automatically resume after the accelerometer detects the unit has begun moving again.

# MESSAGE FETCHING

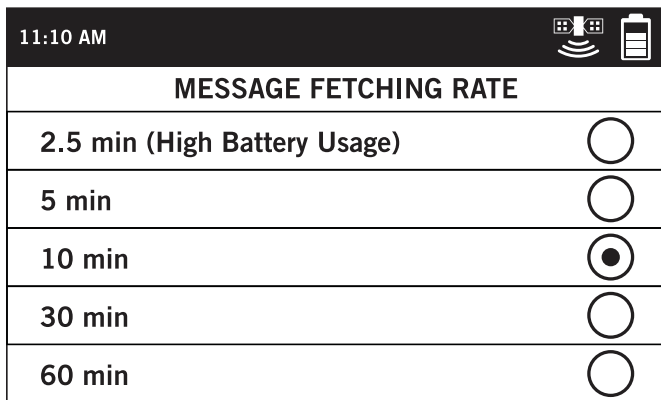
Every time SPOT X sends a tracking message and/or a message, SPOT X will also retrieve and download any incoming messages.

If Tracking is not active or an outbound message hasn't been sent by the device, the SPOT X can be configured to automatically check for messages at specified fetch intervals.


## SELECTING A MESSAGE FETCHING RATE


The SPOT X default fetching rate is Off/Manual Fetching. Depending upon your service plan, you can select from fetching rates of 2 1/2 min, 5 min, 10 min, 30 min, 60 min, 4 hrs, or 24 hrs.

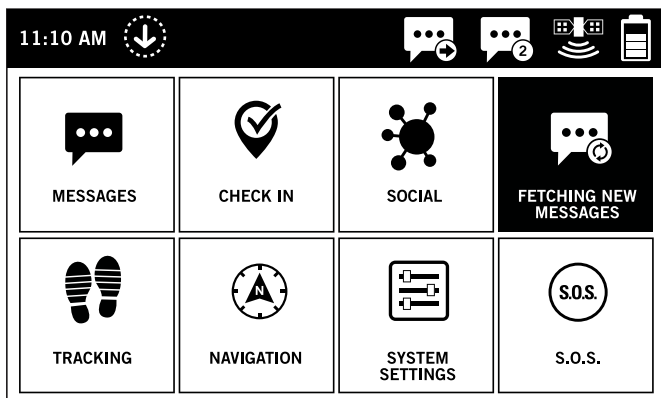
On the **Main Menu**, select  then scroll to and select **Fetch Rate** and choose from the list of available fetching rates. All non-subscribed intervals will be grayed out.



## MANUALLY FETCHING NEW MESSAGES

To manually check for new incoming messages, simply select  from the **Main Menu** screen.

If any new incoming messages are received,  will be displayed in the **Status Bar** letting you know how many new messages are waiting for you.




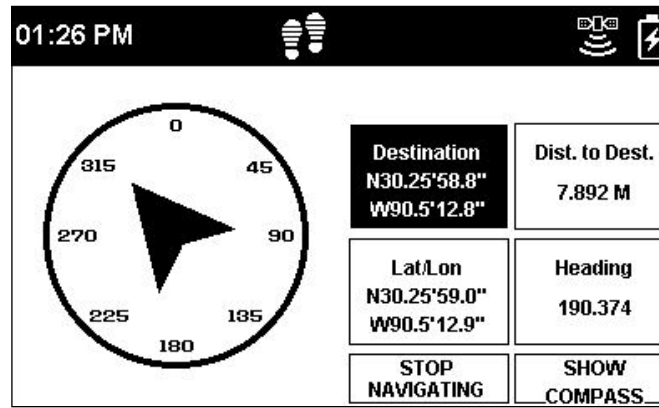


## NAVIGATION

---


SPOT X has a built-in compass that comes with several navigational features and trip information to help you navigate.

To access the **Compass** from the **Main Menu** screen, select  followed by **Compass**.



### CALIBRATING THE COMPASS

Your SPOT X uses a Digital Compass to give accurate Heading and Bearing information. The SPOT X automatically checks compass calibration and will tell you to calibrate when necessary.

1. On the **Main Menu**, select  then select **Settings** and scroll to and select the **Calibrate Compass** button.
2. The **Calibrate Compass** screen will be displayed. Select **Start Calibration** to begin and follow the onscreen instructions.

## TRIP INFORMATION DATA FIELDS

The SPOT X Compass screen is able to display four Trip Info Data Fields at a time. Each data field can be easily configured and changed by selecting from seven different choices:

- Location (Lat/Lon)
- Destination (Lat/Lon)
- Distance to Destination
- Heading
- Bearing
- Course
- Elevation
- Speed

## CONFIGURING TRIP INFORMATION DATA FIELDS

1. On the **Compass** screen, select Trip Info. If a calibration has never been done before, the **Calibrate Compass** screen will be displayed. Select **Start Calibration** to begin and follow the onscreen instructions.
2. Using the **Navigation Pad**, highlight and select the Data Field you wish to change.
3. The **Trip Info Data Field** screen will be displayed. Highlight and select the appropriate navigational data you wish to be displayed in that field.



TRIP INFORMATION			
<b>Lat/Lon</b> N30.25'59.2" W90.5'13.1"	<b>Destination</b> N30.25'58.8" W90.5'12.8"	<b>Dist. to Dest.</b> 14.487 M	<b>Heading</b> 225.685
<b>Bearing</b> 147.110	<b>Course</b> 145.402	<b>Elevation</b> 83.488 M	<b>Speed</b> 0 KPH
<b>Stop Navigating</b>			

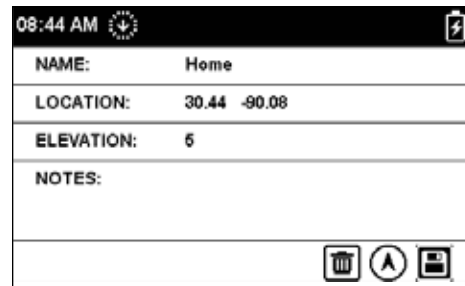
# WAYPOINTS


---

SPOT X allows you to designate important locations and landmarks as Waypoints on your device and navigate to them.

## CREATING A WAYPOINT

1. On the **Main Menu** screen, select  then select **Waypoint** followed by  to create a new waypoint.
2. Select either:
  - **Current Location** – creates a new waypoint based on the current GPS coordinates of the SPOT X
  - **Create Waypoint** – creates a new waypoint by manually entering GPS coordinates
  - The **Waypoint** screen will be displayed. If **Current Location** was selected, the Location field will input the current GPS coordinates automatically. If **Create Waypoint** was selected, the GPS coordinates will have to be input manually.



3. To change the name of a waypoint, enter your selected waypoint name in the **Waypoint Name** field.
4. Selecting the **Notes** field will display the **Waypoint Notes** screen allowing you to enter up to 300 characters. Select **DONE** to save the notes.
5. When finished, select  to save the waypoint.

## NAVIGATING TO A WAYPOINT

1. On the **Main Menu** screen, select  then select **Waypoint** and chose the specific waypoint you'd like to travel towards.

**NOTE: For best results, while navigating, hold the SPOT X with the antenna at about a 135 degree angle.**

2. The selected **Waypoint** screen will be displayed. Select the **Navigate To** button.
3. The **Compass** screen will appear displaying the Compass and the following Data Fields:
  - **Destination** – with the selected Waypoint coordinates
  - **Distance to Destination** – in a straight line
  - **Lat/Lon** – current GPS location
  - **Course** – direction towards selected Waypoint

# SYSTEM SETTINGS

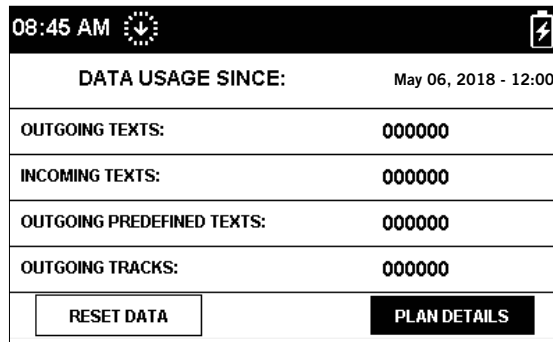
---

From the System Settings screen, you can manage all different aspects of your SPOT X device from viewing your data usage to selecting your preferred language.

## VIEWING DATA USAGE

The Data Usage screen allows you to monitor your SPOT X data usage and your SPOT X Service Plan details.

On the **Main Menu** screen, select  then scroll to and select **Data Usage**.



DATA USAGE SINCE: May 06, 2018 - 12:00	
OUTGOING TEXTS:	000000
INCOMING TEXTS:	000000
OUTGOING PREDEFINED TEXTS:	000000
OUTGOING TRACKS:	000000
<b>RESET DATA</b>	<b>PLAN DETAILS</b>

The **Data Usage** screen displays the following:

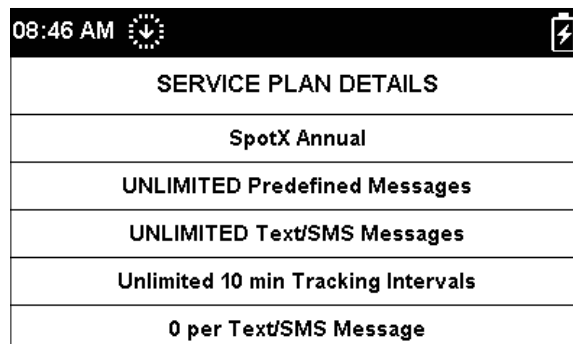
- Total messages sent since the last data reset
- Total incoming messages since the last data reset
- Total outgoing predefined Messages
- Total outgoing tracks since the last data reset

Selecting the **Reset Data** button will erase and reset all counters to zero.

## VIEWING SERVICE PLAN DETAILS

Selecting **Plan Details** allows you to see the **Service Plan Details** screen displaying the following:

- Current SPOT X Service Plan name
- The number of Free Predefined Messages
- The number of included messages for the active SPOT X Service Plan
- The minimum tracking interval for the active SPOT X Service Plan
- The cost per message you will be charged if you go over your allotted messages

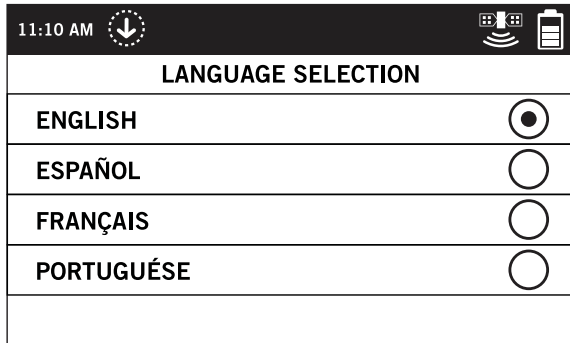


SERVICE PLAN DETAILS
SpotX Annual
UNLIMITED Predefined Messages
UNLIMITED Text/SMS Messages
Unlimited 10 min Tracking Intervals
0 per Text/SMS Message

## LANGUAGE SETTINGS

You can change the language setting on your SPOT X to one of the following:

- English
- Español
- Français
- Português
- Italiano
- Deutsch

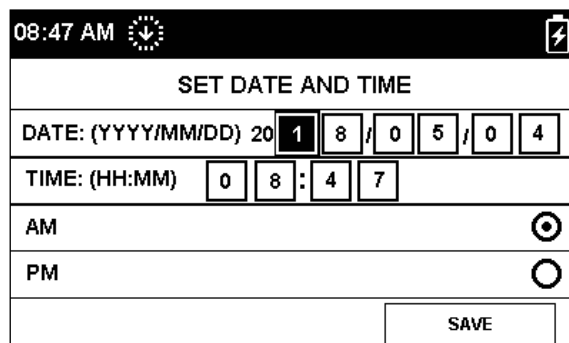
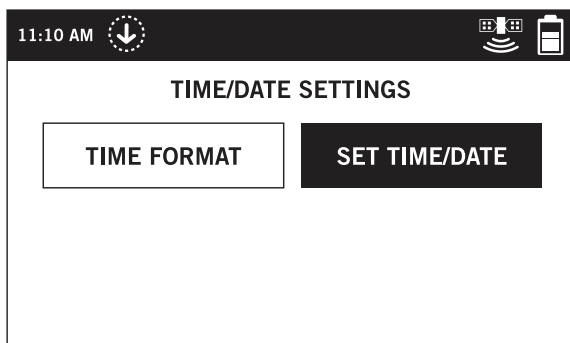
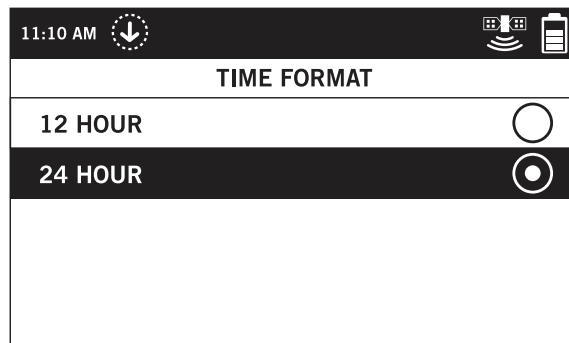
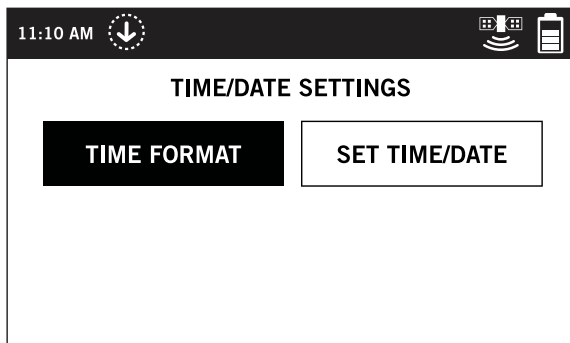


## TIME AND DATE SETTINGS

The Time/Date Settings screen allows you to configure how the time and date are displayed on your SPOT X device.

Select **Time Format** and choose between 12 hour or 24 hour format.

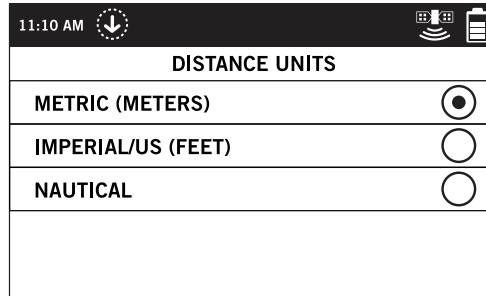
Select **Set Time/Date** to manually set the time and date displayed on your SPOT X device.



## DISTANCE UNIT SETTINGS

The Distance Unit screen allows you to configure the SPOT X display measurements by selecting from the follow options:

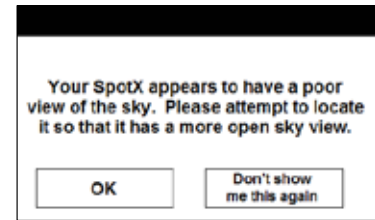
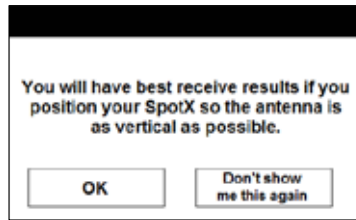
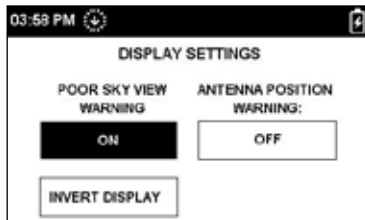
- Metric (Meters)
- Imperial/US (Feet)
- Nautical



## DISPLAY SETTINGS

The Display Settings screen allows you to configure the SPOT X to turn on or turn off the Poor Sky View Warning, Antenna Position Warning as well as Invert Display.

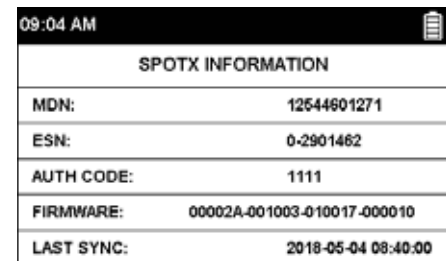
- The Poor Sky View Warning: The warning will be displayed when there are incoming messages that are not fully received after 5 minutes.
- Antenna Position Warning: The warning will be displayed when the SPOT X is not being held upright.
- Invert Screen Display: This function will switch the background to black and the white text.



## SPOT X INFORMATION

The **SPOT X Information** screen allows you to see the following SPOT X information:

- SPOT X Unique Mobile Device Number
- ESN
- Auth Code
- Firmware Version
- Date of last My ACCOUNT Sync



## RESTORE FACTORY SETTINGS

The **Restore Factory Settings** screen resets the SPOT X to its default factory settings.

**NOTE: Resetting the SPOT X to the out-of-the-box Factory Settings will erase all data on the SPOT X including all contacts, account information, waypoints, and message threads.**

## DEMO/RETAIL MODE

Enabling Demo/Retail Mode causes the SPOT X to display preset marketing images when the device is powered off.

## REGULATORY INFO

The Regulatory Information shows the manufacturer, model and certifications.

## SPOT MY ACCOUNT

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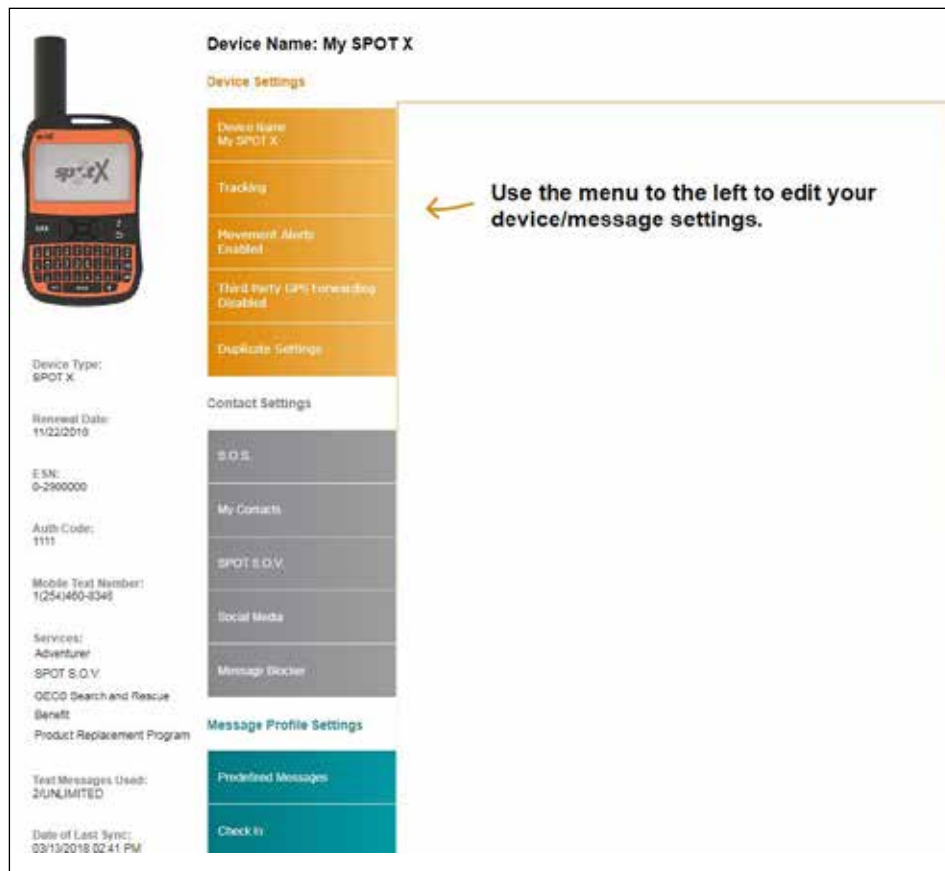
Your **My Account** website is a quick and easy way to configure SPOT X. From My Account you can access the following:

- Getting Started
- My Devices
  - ▶ Enable/Disable Movement Alerts
  - ▶ Duplicate SPOT X Settings
  - ▶ Edit S.O.S. Emergency Contacts
  - ▶ Create and Manage Contacts
  - ▶ Configure Help/SPOT Assist
  - ▶ Configure Social Media Accounts
  - ▶ Configure Message Blocker
  - ▶ Create and Edit Predefined Messages
  - ▶ Configure Check In/OK
  - ▶ Enable/Disable Undelivered Message Notifications
- My Locations
- Share
- Setting & Billing

# MY ACCOUNT – MY DEVICES

## SPOT X MY DEVICES OVERVIEW

- 1 **Device Type** - Displays the SPOT device type, i.e. SPOT X
- 2 **Renewal Date** - Displays the date the SPOT X Service plan will automatically be renewed
- 3 **ESN** - Displays Electronic Serial Number that identifies the SPOT X
- 4 **Auth Code** - Displays Authorization Code for the SPOT X
- 5 **Mobile Device Number** - Displays telephone number assigned to the SPOT X
- 6 **Services** - Displays all of the services that are associated with the current SPOT X Service plan
- 7 **Text Messages Used** – Displays the total number of text messages sent/received, and the number of text messages allowed for the current SPOT X Service plan (red numbers indicate overages)
- 8 **Date of Last Sync** – Displays the date the last time the SPOT X was synced with My Account





- 9 **Device Name Tab** – Used to change the name of the SPOT X
- 10 **Tracking Tab** – Displays the tracking interval available in accordance with the current SPOT X Service plan
- 11 **Movement Alerts Tab** – Used to Enable/Disable and configure Movement Alert Messages
- 12 **Third Party GPS Forwarding Tab** – Used to Enable/Disable and configure the forwarding of your coordinates to a 3rd party application or web service
- 13 **Duplicate Settings Tab** – Used to copy Contact, Message Profiles and Navigation settings between SPOT X devices on the same account
- 14 **S.O.S. Tab** – Used to change Primary and Secondary Emergency Contact information
- 15 **My Contacts Tab** – Used to create contacts and contact groups – SPOT X can have up to 70 contacts residing on the device
- 16 **SPOT S.O.V. Tab** – Used to edit your S.O.V. contact phone numbers
- 17 **Social Media Tab** – Used to link the SPOT X to Facebook and/or Twitter accounts
- 18 **Message Blocker Tab** – Used to control who can send messages to the SPOT X – Defaults to Accept All
- 19 **Predefined Messages Tab** – Used to create predefined messages that can be sent at no cost from the SPOT X – Up to 14 predefined messages can be stored on the SPOT X
- 20 **Check In Tab** – Used to create and configure a free message to be sent to up to 10 recipients when Check In/OK is selected on the SPOT X
- 21 **Undelivered Message Notification Tab** – Used to enable/disable undelivered message notifications – If the SPOT X is turned off, incoming messages will not be delivered, enabling this feature will send an email notification allowing for the viewing of these messages
- 22 **Waypoints Tab** – Used to create and edit waypoints to easily sync to the SPOT X

## DEVICE NAME TAB

Give a unique name to the SPOT X. For accounts with multiple SPOT X's or other SPOT devices, giving a unique name to the device will make it easier to identify and select the SPOT X.

Simply enter a new name in the **Name** field and select **Save**.



Device Type:  
SPOT X

Renewal Date:  
11/22/2018

ESN:  
0-2900000

Auth Code:  
1111

Mobile Text Number:  
1(254)460-8346

Services:  
Adventurer  
SPOT S.O.V.  
GEOS Search and Rescue  
Benefit  
Product Replacement Program

Text Messages Used:  
2/UNLIMITED

Date of Last Sync:  
03/13/2018 02:41 PM

### Device Name: My SPOT X

#### Device Settings

- Device Name  
My SPOT X
- Tracking
- Movement Alerts  
Enabled
- Third Party GPS Forwarding  
Disabled
- Duplicate Settings

#### Contact Settings

- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media
- Message Blocker

#### Message Profile Settings

- Predefined Messages
- Check In

← Use the menu to the left to edit your device/message settings.

## TRACKING TAB

The **Tracking** Tab displays the Tracking and Message Fetching intervals in accordance with the current purchased SPOT X Service Plan. Bolded intervals indicate available intervals and grayed out intervals indicate intervals that are not currently available.

Tracking and Message Fetching intervals are configured directly on the SPOT X.

**Device Name: My SPOT X**

**Device Settings**

- Device Name  
My SPOT X
- Tracking**
- Movement Alerts  
Enabled
- Third Party GPS Forwarding  
Disabled
- Duplicate Settings

**Contact Settings**

- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media

### Tracking and Message Fetching

Tracking allows for friends and family to track your progress in near real-time with SPOT Share Page which uses Google Maps™, giving them a virtual breadcrumb trail of your adventure.

Tracking and Message Fetching settings can only be configured directly on the SPOT X device. If you would like to change your Tracking interval and/or Message Fetching rate, please do so directly on the SPOT X device. Syncing your SPOT X with your SPOT My Account is not required for changes to take place.

#### Available Intervals

The Tracking and Message Fetching intervals(s) displayed below are available in accordance with your purchased service plan.

- Every 2½ minutes**
- Every 5 minutes**
- Every 10 minutes**
- Every 30 minutes
- Every 60 minutes

## MOVEMENT ALERTS TAB

The **Movement Alerts tab** allows for the configuration of the movement notification alerts when the SPOT X vibration sensor detects new movement.

### CONFIGURING MOVEMENT ALERTS

1. Click **Enable** and the **Movement Alerts** tab will expand displaying more information.
2. Select the amount of time the SPOT X must be stationary before a Movement Alert will be sent.
3. In the **Message to Send** field, enter the message to be sent when a Movement Alert is initiated.
4. Select **Add Email** and/or **Add Mobile Number** and either an **Email** or **Mobile Number** popup will be displayed.
5. Enter the appropriate Email or Mobile Number and click **OK**.
6. Repeat Step 5 for additional recipients (up to 10 recipients).

The screenshot shows the configuration interface for a device named "My SPOT X". On the left is a sidebar menu with categories: "Device Settings" (orange), "Contact Settings" (grey), and "Message Profile Settings" (teal). Under "Device Settings", "Movement Alerts" is highlighted with an orange arrow. The main content area is titled "Movement Alerts" and includes a description: "Select your Movement Alert rate. This rate determines the amount of time the device must be stationary before a Movement Alert is sent." There are four radio button options: "30 minutes" (selected), "1 hour", "4 hours", and "12 hours". Below this, it says "Movement Alerts are enabled." and there is a teal "Disable" button. A checkbox option "Keep feature active, but temporarily suspend messages." is present and unchecked. The "Message to Send:" field contains the text "monitored device has moved." in a text area. Below that is a "Send Messages To:" field. At the bottom, there are links for "Add Email" and "Add Mobile Number".

## THIRD PARTY GPS FORWARDING TAB

**Third Party GPS Forwarding** sends the SPOT X's GPS coordinates to a designated third-party web-based application; by default this ability is disabled.

If a third party application provider has partnered with SPOT:

1. Request the Third Party Identification Code from your third party provider.
2. Enter the Third Party Identification Code in the Third Party field.
3. Select **Enable**.

The screenshot displays the settings interface for a device named "My SPOT X". On the left, a sidebar contains several settings categories: "Device Settings" (highlighted in orange), "Contact Settings", and "S.O.S.". Under "Device Settings", the following options are listed: "Device Name My SPOT X", "Tracking", "Movement Alerts Enabled", "Third Party GPS Forwarding Disabled" (highlighted with an orange arrow), and "Duplicate Settings". The main content area is titled "Third Party GPS Forwarding" and contains the following text: "Forward a third party web-based application your GPS coordinates generated by your SPOT device.", "Third Party Access is **disabled**.", and "Enter a Third Party Identification Code. This code can be provided by your third party provider." Below this text is a text input field and a teal "Enable" button.

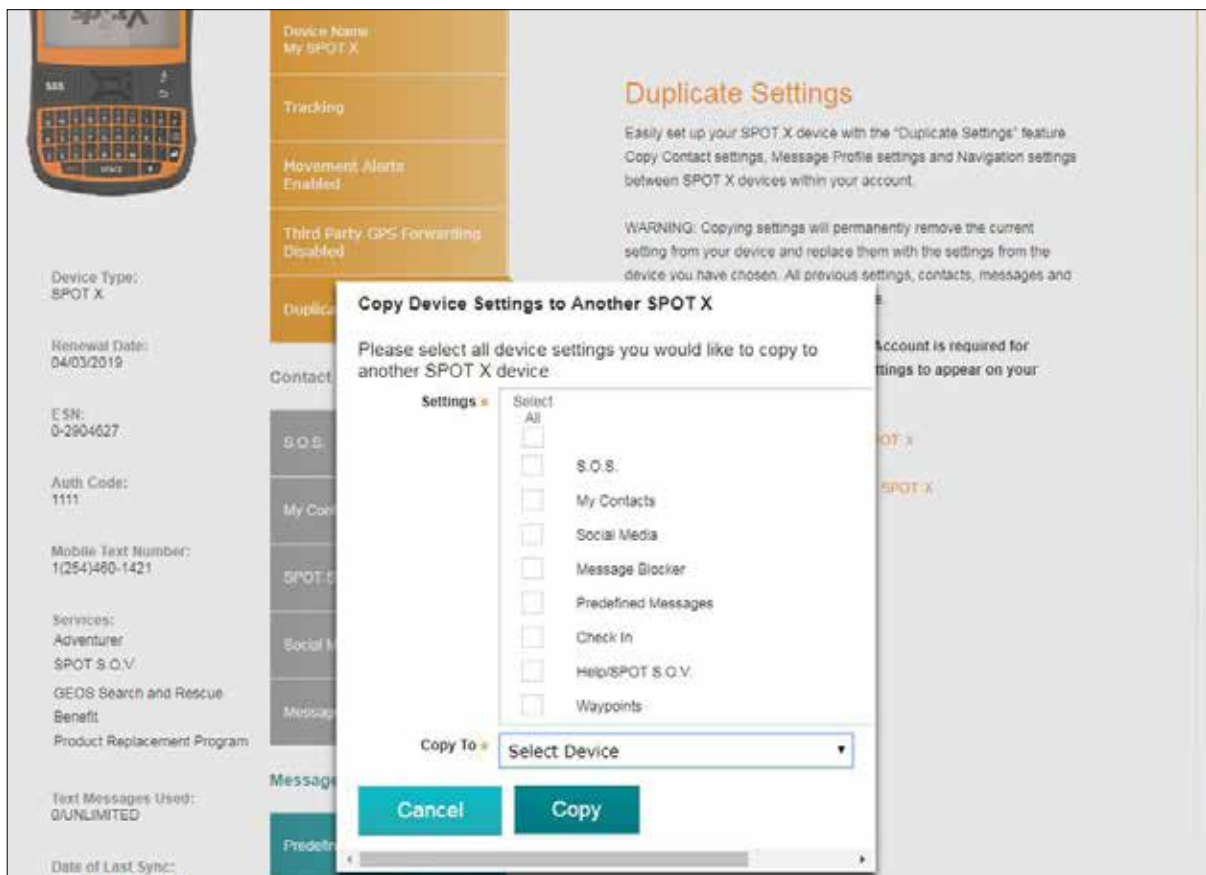
## DUPLICATE SETTINGS TAB

The Duplicate Settings tab allows for the copying and transferring Contact, Message and Navigational settings between SPOT X devices within My Account.

### COPY DEVICE SETTINGS TO ANOTHER SPOT X

1. Select **Copy Device Settings to Another SPOT X** and the Copy Device Settings to Another SPOT X popup will be displayed.
2. In the **Settings** section, select the settings to be copied.
3. In the **Copy to** section, select the SPOT X to copy the settings to and click on **Copy**.
4. Sync the SPOT X with My Account.

**NOTE: All settings selected will copy over previous settings in the selected SPOT X.**



## S.O.S. TAB

While **S.O.S.** is active, 2-way communication with GEOS International Emergency Response Coordination Center (IERCC) is available directly from your SPOT X.

The **S.O.S.** Tab is used to change your Primary and Secondary Emergency Contact names and telephone numbers that GEOS contacts when an S.O.S. is initiated.

The Primary Emergency Contact information must be different from the Secondary Emergency Contact information. This is required to provide GEOS with additional points of contact in case of an S.O.S./911 emergency.

Renewal Date: 04/03/2019

ESN: 0-2904627

Auth Code: 1111

Mobile Text Number: 1(254)460-1421

Services:  
Adventurer  
SPOT S.O.V.  
GEOS Search and Rescue Benefit  
Product Replacement Program

Text Messages Used: 0/UNLIMITED

Date of Last Sync: 04/25/2018 09:01 AM

[Download the SPOT X User Guide](#)

[Download the SPOT X Quick Start Guide](#)

### Contact Settings

- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media
- Message Blocker

### Message Profile Settings

- Predefined Messages
- Check In
- Undelivered Message Notification

### Navigation Settings

- Waypoints

**IMPORTANT NOTICE: S.O.S. MODE SHOULD ONLY BE USED DURING LIFE THREATENING EMERGENCIES. SENDING FALSE S.O.S. MESSAGES MAY SUBJECT YOU TO LIABILITY FOR ADDITIONAL CHARGES.**

The ability to send S.O.S. alerts and 2-Way text messages to GEOS IERCC is covered in your SPOT Service Plan. However, any cost associated with the rescue efforts are billed directly to the parties. Make sure you're covered in the event of an emergency with the **GEOS Search & Rescue Benefit**.

[Learn more about GEOS Search & Rescue Benefit](#)

Check this box if the user of this SPOT device is someone other than yourself. Please provide their contact information.

Provide additional information if there is anything GEOS Search and Rescue would need to know about you (i.e. Medical conditions, allergies, prescriptions, etc.)

The Primary and Secondary Emergency Contacts must also be different from one another, and they must also be different from the account holder's phone number entered when registering this device. This is required to provide the emergency response coordination center with additional points of contact in an S.O.S. emergency.

### Your Primary Emergency Contact

Full Name \*

Jane Smith

Country \*

United States of America ▼

Phone Number \*

9852257896

### Your Secondary Emergency Contact

## MY CONTACTS TAB

This feature allows you to create contacts and contact groups and sync your contacts to your SPOT X device using My Account. Your SPOT X can hold up to 70 contacts, including contact groups. A separate contact will be created based off of the contact type entered, so if an email address & a phone number is added for a single person, that person will count as two contacts instead of one. Each contact group can hold up to 10 contacts. When sending a message from your SPOT X, only 10 individual contacts or 1 contact group can be selected per message.

## CREATE NEW CONTACT

1. Select **Create New Contact** and the **Add a New Contact** popup will be displayed.
2. Enter the appropriate information and select **Save**. If both Email Address and Mobile Number fields are filled in, two contacts will be created, one for Email and one for Text. You must select the country code and include the area code before saving a contact phone number.
3. The new contact will be displayed in the **Contact Name** field.

## CREATE NEW CONTACT GROUP

1. Select **Create New Contact Group** and the **Add a New Contact Group** popup will be displayed.
2. Enter the Group Name, select up to 10 contacts, and select **Save**.
3. The new contact group will be displayed in the **Contact Name** field.

## ADDING CONTACTS TO THE SPOT X

Syncing SPOT X with SPOT My Account is required for contacts and contact groups to appear on your device.

1. In the **Contact Name** field, select a contact by clicking on the appropriate checkbox – up to 70 contacts can be selected.
2. Select the contacts that you would like to sync by clicking on the checkbox next to the contact (up to 70 contacts can be synced) and select **Save**.
3. Click **Confirm Changes**
4. Sync the SPOT X with **My Account**.
5. Sync & update your device using the **SPOT X Firmware Updater**.



## DELETING CONTACTS

Syncing SPOT X with SPOT My Account is required for contacts and contact groups to be removed from your device.

1. In the **Contact Name** field, select Delete next to the name you want to remove.
2. A pop-up message will display asking to confirm the action requested.
3. Confirm Changes at the top of the page.
4. Sync the SPOT X with **My Account**.
5. Sync & update your device using the **SPOT X Firmware Updater**.

The screenshot displays the 'My Contacts' section of the SPOT My Account web interface. On the left, there is a sidebar with device information: Device Type: SPOT X, Renewal Date: 04/03/2019, ESN: 0-2904627, Auth Code: 1111, Mobile Text Number: 1(254)460-1421, and services including Adventurer, SPOT S.O.V., GEOS Search and Rescue Benefit, and Product Replacement Program. The main content area is titled 'My Contacts' and includes instructions on how to manage contacts. A confirmation dialog box is overlaid in the center, asking 'Delete this contact?' with the text: 'Selecting YES will delete the contact and also delete the contact from all contact groups within My Account. This will not delete the contact from your SPOT X until a sync is been performed. Do you want to continue?'. The dialog has 'No' and 'Yes' buttons. In the background, a list of contacts is visible, including 'Chelsea K', 'Chris Gardiner', and 'Ernesto Abdo', each with an 'Edit' and 'Delete' button. A 'Save' button is also visible in the top right corner of the contact list area.

## SPOT S.O.V. (SAVE OUR VEHICLE)

SPOT S.O.V. is our 24/7 vehicle assistance feature that gets help for you and your car, SUV, ATV, RV, trailer or motorcycle. It doesn't matter how far off the grid you go or even if you have zero bars of cell service, you can count on us to get you out of a jam.

SPOT has partnered with Nation Safe Drivers (NSD) to provide a vehicle assistance program like no other. NSD is one of the largest suppliers of towing and roadside assistance, even on the most obscure and hard to travel roads imaginable. It doesn't matter if the roads are paved, dirt or gravel, NSD partners will be there to save your vehicle.

SPOT S.O.V. is an additional service offered for as low as \$30.00 per year that allows you to send your GPS locations to NSD so you can be located quickly.

### SPOT S.O.V. ASSIST FEATURES:

- Up to 5 tows per year
- Up to 50 miles each tow
- Winching/Extrication Services
- Accident assistance
- Gas & oil delivery
- Emergency tire service
- Emergency battery service
- Lost key and lockout service
- Service is available in 50 U.S. states, as well as Puerto Rico, Washington, D.C. and Canada



## SOCIAL MEDIA TAB

The **Social Media** tab is used to link your Facebook and Twitter accounts with the SPOT X. Once you've linked your accounts you will be able to send 140 character updates to those accounts from your SPOT X at any time.

### FACEBOOK

1. In the **Facebook** section, click on **Link**.
2. Follow all on-screen directions.

### TWITTER

1. In the **Twitter** section, click on **Link**.
2. Follow all on-screen directions.

**Device Name: My SPOT X**

**Device Settings**

- Device Name  
My\_SPOT\_X
- Tracking
- Movement Alerts  
Enabled
- Third Party GPS Forwarding  
Disabled
- Duplicate Settings

**Contact Settings**


- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media**
- Message Blocker

### Social Media


Link your Facebook and Twitter accounts to your SPOT X and keep your friends and family in the know wherever you go!

Once you've linked your social media account(s) with your SPOT My Account, simply select Facebook and/or Twitter from your SPOT X contact list and you will be able to post 140 character updates to that account(s) directly from your SPOT X device at any time.

**Syncing SPOT X with your SPOT My Account is required for Facebook and Twitter to appear as a contact on your device.**



**Link to Facebook** **Unlink**  
Linking your SPOT My Account with Facebook allows you to post messages to your Facebook page.  
**Active**(Your Facebook Wall)  
**Last Update:** N/A



**Link your Twitter Account** **Link**  
Linking your SPOT My Account with Twitter allows you to post messages to your Twitter account.  
**Not Connected**  
**Last Update:** N/A

## MESSAGE BLOCKER TAB

By updating these settings, you can easily control who you receive messages from.

### SELECTING A BLOCKING MODE

1. Select the appropriate blocking mode:

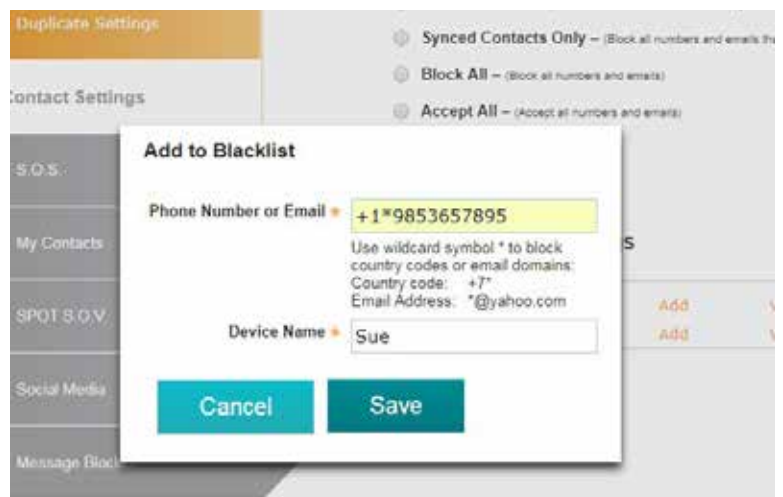
- **Blacklist Mode** – Blocks only incoming messages listed in the blacklist
- **Whitelist Mode** – Blocks all incoming messages that are not on your whitelist or listed as a contact in My Account
- **Synced Contacts Only** – Block all numbers and emails that have not been synced to your SPOT X device.
- **Block All** - Blocks all incoming messages
- **Accept All** – Accept all incoming messages

2. Click **Save**.

### ADD TO THE BLACKLIST

1. In the Blocking Mode section, select **Add** and the **Add to Blacklist** popup will be displayed.

2. Enter the Mobile # or Email address you wish to block, along with an associated name, and click **Save**.



### ADD TO THE WHITELIST

1. In the Blocking Mode section, select **Add** and the **Add to Whitelist** popup will be displayed.

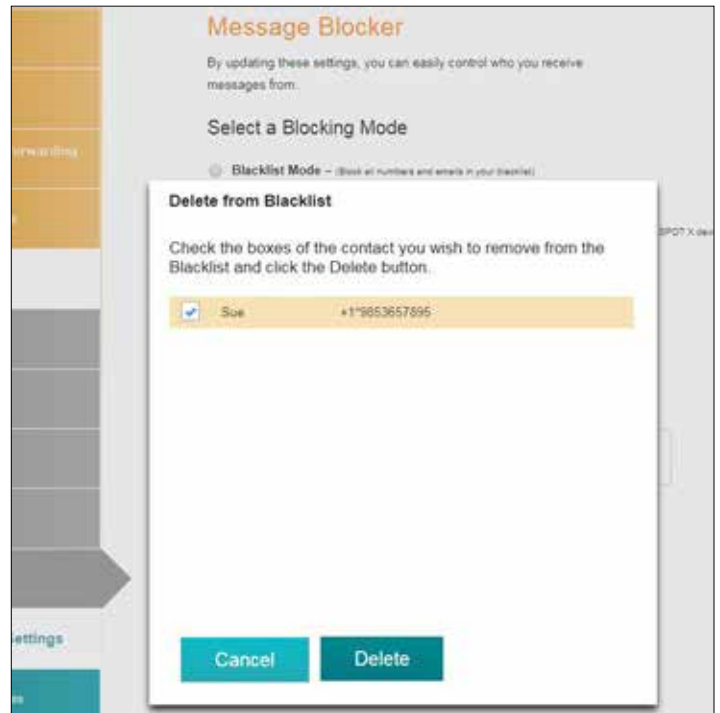
2. Enter the Mobile # or Email address you wish to add, along with an associated name and click **Save**.



## DELETE FROM THE BLACKLIST

1. In the Blocking Mode section, select **View/Edit** and the **Delete from Blacklist** pop-up will be displayed.

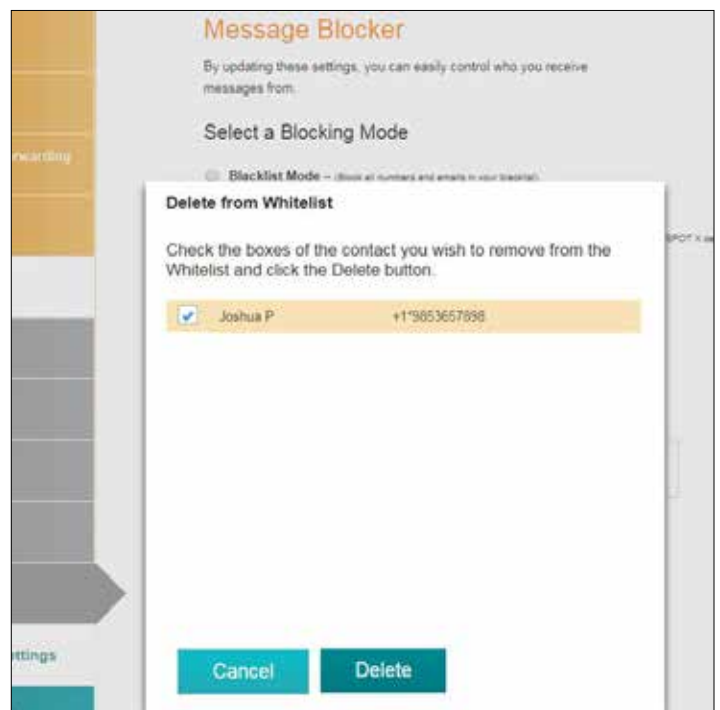
2. Check the boxes of the contacts you wish to remove from the Blacklist and click **Delete**.



## DELETED FROM THE WHITELIST

1. In the Blocking Mode section, select **View/Edit** and the **Delete from Whitelist** pop-up will be displayed.

2. Check the boxes of the contacts you wish to remove from the Whitelist and click **Delete**.



## PREDEFINED MESSAGES TAB

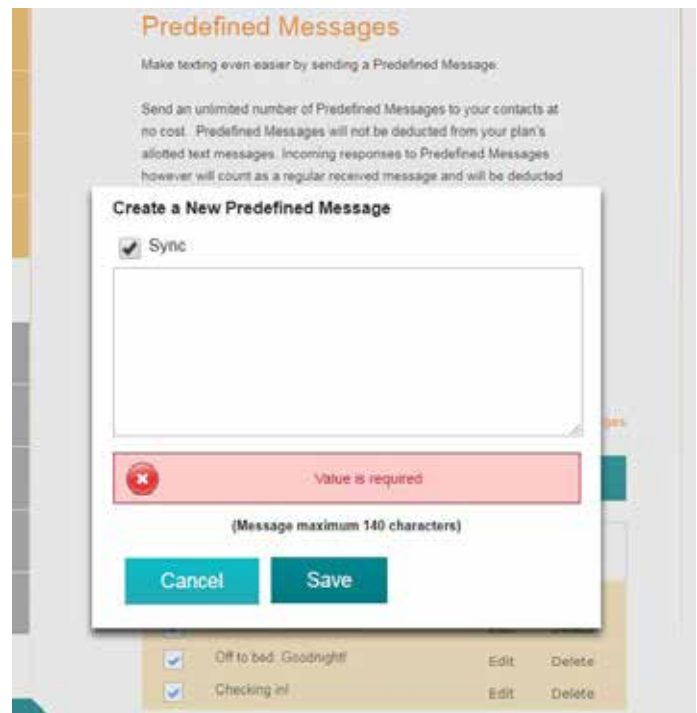
Make texting even easier by sending a Predefined Message. Send an unlimited number of Predefined Messages to your contacts at no cost.

Up to 14 Predefined Messages can be created and stored on your SPOT X device so you can quickly update your friends and family. Each message can be up to 140 characters in length.

**NOTE: Syncing your SPOT X with SPOT My Account is required for the changes to reside on your SPOT X.**

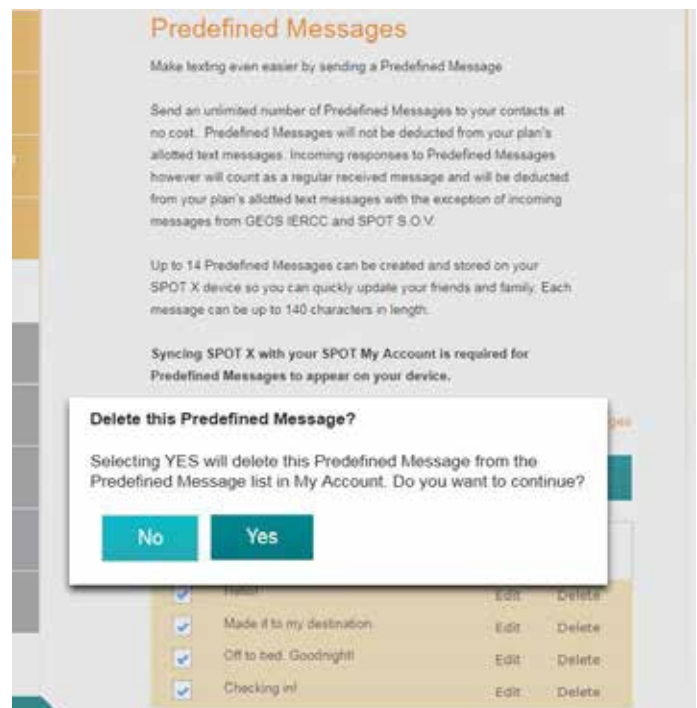
### CREATING A PREDEFINED MESSAGE

1. Select **Create a New Predefined Message** and the **Create a New Predefined Message** popup will be displayed.
2. In the Message field, enter a maximum of 140 character message and click **Save**.



### DELETING A PREDEFINED MESSAGE

1. In the Predefined Message section, Select **Delete** next to the message to be edited and the **Delete this Predefined Message** popup will be displayed.
2. Select **Yes** to Delete.



## EDITING A PREDEFINED MESSAGE

1. In the Predefined Message section, select **Edit** next to the message to be edited and the **Edit/View a Predefined Message** popup will be displayed.
2. In the Message field, edit the Predefined Message and click **Save**.

## SYNCING PREDEFINED MESSAGES TO THE SPOT X

Syncing SPOT X with your SPOT My Account is required for Predefined Messages to appear on your device.

1. Select the Predefined Messages that you would like to sync to your SPOT X device by clicking on the appropriate checkbox(s), click **Save** and then **Confirm Changes**. Up to 14 Predefined Messages can be selected.
2. Sync the SPOT X with **My Account**.

The screenshot displays the 'Device Name: My SPOT X' settings page. On the left is a sidebar with categories: Device Settings, Contact Settings, and Message Profile Settings. The 'Predefined Messages' option is highlighted with a teal arrow. The main content area is titled 'Predefined Messages' and includes an introductory paragraph, a list of messages, and a sync summary.

**Device Name: My SPOT X**

**Device Settings**

- Device Name: My SPOT X
- Tracking
- Movement Alerts: Enabled
- Third Party GPS Forwarding: Disabled
- Duplicate Settings

**Contact Settings**

- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media
- Message Blocker

**Message Profile Settings**

- Predefined Messages

### Predefined Messages

Make texting even easier by sending a Predefined Message.

Send an unlimited number of Predefined Messages to your contacts at no cost. Predefined Messages will not be deducted from your plan's allotted text messages. Incoming responses to Predefined Messages however will count as a regular received message and will be deducted from your plan's allotted text messages with the exception of incoming messages from GEOS IERCC and SPOT S.O.V.

Up to 14 Predefined Messages can be created and stored on your SPOT X device so you can quickly update your friends and family. Each message can be up to 140 characters in length.

**Syncing SPOT X with your SPOT My Account is required for Predefined Messages to appear on your device.**

[Create a New Predefined Message](#) | [Delete Multiple Predefined Messages](#)

Predefined Messages Synced: **4**

Predefined Messages Selected to Sync: **2/4 (14 max)** **Save**

Select	Predefined Messages		
<input type="checkbox"/>	All		
<input checked="" type="checkbox"/>	Hello!	Edit	Delete
<input checked="" type="checkbox"/>	Made it to my destination.	Edit	Delete
<input type="checkbox"/>	Off to bed. Goodnight!	Edit	Delete
<input type="checkbox"/>	Checking in!	Edit	Delete

## CHECK IN TAB

Check In with friends and family by quickly sending a pre-programmed message and/or email along with your GPS coordinates to up to 10 contacts at no cost to you. The Check In message will include a link to Google Maps™ showing the SPOT X's location. The Check In feature cannot be used unless it is setup before going on your adventure off the grid. A default message will be used unless a custom message is set up.

The Check In message can be created and assigned to contacts via SPOT My Account at any time.

## CONFIGURING THE CHECK IN MESSAGE

1. In the Message to **Send** field, enter the Check In/OK message to send.
2. Select **Add Email** and/or **Add Mobile Number**, enter the appropriate contact information, and click **OK**.
3. Repeat Step 2 for additional recipients (up to 10).
4. Click **Save**.

**NOTE:** The messages can also be posted to Facebook and Twitter.

The screenshot shows the 'Device Settings' page for a device named 'My SPOT X'. The left sidebar contains categories: Device Settings (orange), Contact Settings (grey), and Message Profile Settings (teal). Under Device Settings, options include Device Name (My SPOT X), Tracking, Movement Alerts (Enabled), Third Party GPS Forwarding (Disabled), and Duplicate Settings. Under Contact Settings, options include S.O.S., My Contacts, SPOT S.O.V., Social Media, and Message Blocker. The main content area is titled 'Check In' and contains explanatory text, a 'Message to Send' text box with 'Hi there!', 'Send Messages To' checkboxes for Facebook (checked) and Twitter, a list of contacts with email and phone numbers and 'Edit/Delete' links, and 'Add Email' and 'Add Mobile Number' buttons. A large teal 'Save' button is at the bottom.

**Device Name: My SPOT X**

**Device Settings**

- Device Name: My SPOT X
- Tracking
- Movement Alerts: Enabled
- Third Party GPS Forwarding: Disabled
- Duplicate Settings

**Contact Settings**

- S.O.S.
- My Contacts
- SPOT S.O.V.
- Social Media
- Message Blocker

**Message Profile Settings**

### Check In

Check In with friends and family by quickly sending a pre-programmed message and/or email along with your GPS coordinates to up to 10 contacts at no cost to you. The Check In message will include a link to Google Maps™ containing the SPOT X's location.

Check In messages will not be deducted from your plan's allotted text messages. Incoming responses to Check In messages however will count as a regular received message and will be deducted from your plan's allotted text messages.

**Message to Send:**

Hi there!

**Send Messages To:**

Facebook  Twitter

nami.dockery@globalstar.com [Edit](#) [Delete](#)

+1-9854753654 [Edit](#) [Delete](#)

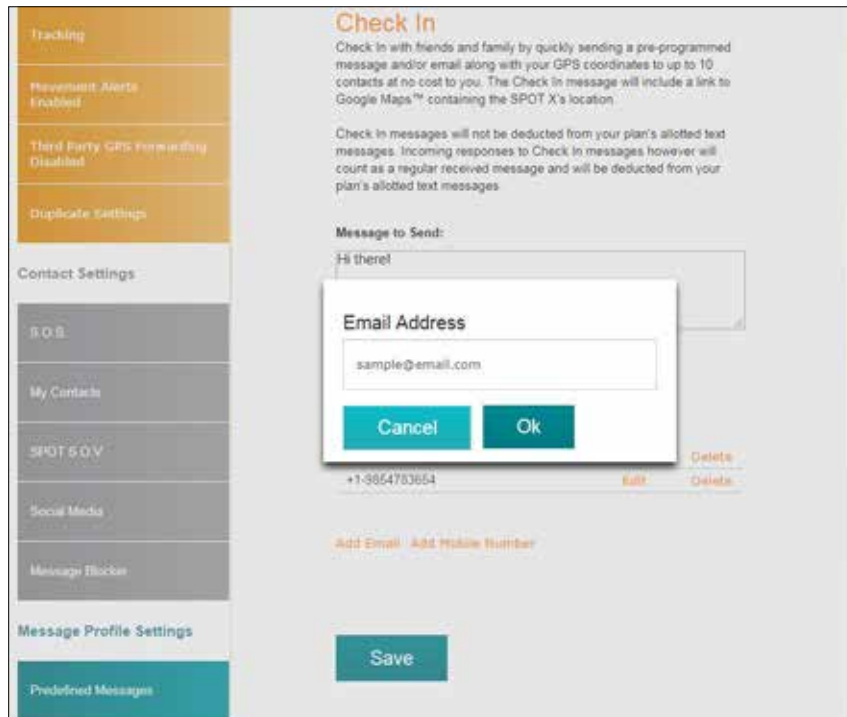
[Add Email](#) [Add Mobile Number](#)

**Save**



## EDITING AN EMAIL ADDRESS OR MOBILE NUMBER

1. In the Check In section, select **Edit** next to the email or mobile number to be edited and the **Edit the Mobile Number** or **Email Address** popup will be displayed.
2. In the Mobile Number or Email Address field, edit the information and click **OK**.



## DELETING AN EMAIL ADDRESS OR MOBILE NUMBER

1. In the Check In, section, select **Delete** next to the **Email or Mobile number** to be removed.
2. Click **Save**.

## UNDELIVERED MESSAGE NOTIFICATION TAB

If the SPOT X is turned off or has not communicated with the SPOT Satellite Network, incoming messages will not be delivered. All incoming messages will be queued for up to 72 hours from the time they were sent and will only be delivered if the SPOT X is turned on and has a satellite connection. If the SPOT X remains turned off, all queued messages will not be delivered and permanently deleted.

To receive these emails before they are deleted, select **Enable** and the messages will be delivered to the email address displayed.

To change the email address:

1. Select the email address field and enter a new email address.
2. Click **Save**.

**Device Name**  
My SPOT X

**Tracking**

**Movement Alerts**  
Enabled

**Third Party GPS Forwarding**  
Disabled

**Duplicate Settings**

**Contact Settings**

S.O.S.

My Contacts

SPOT S.O.V.

Social Media

Message Blocker

**Message Profile Settings**

Predefined Messages

Check In

Undelivered Message Notification

### Undelivered Message Notification

While SPOT X is powered off or has not communicated with the SPOT Satellite Network, incoming messages will not be delivered to your device. All incoming messages will be queued for up to 72 hours from the time they were sent and will only be delivered if your SPOT X device turns back on within that time period. After 72 hours, if the SPOT X device has not powered on, all queued messages will be deleted permanently and will not be delivered to your SPOT X device.

If you would like to be able to receive these messages via email prior to them being permanently deleted, please select the **Enable** button below. If you would like the messages to be sent to an email address other than the admin email address, please enter the new email address below and select **Save**.

**Disable**


sample@email.com

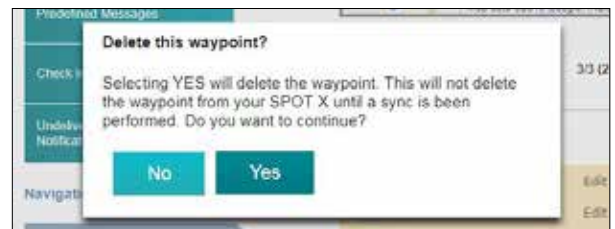
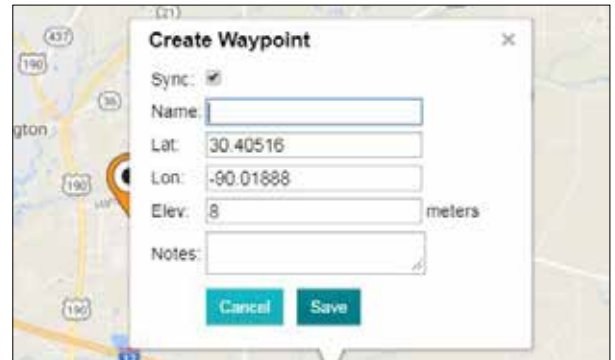
**Save**

## WAYPOINTS TAB

The Waypoints tab is used to mark important locations or points of interest to navigate to using the SPOT X. Waypoints can easily be created and loaded on to the SPOT X.

### CREATING A WAYPOINT:

1. Select  to enlarge the map screen.
2. Zoom to the specific area on the map where you want to create a waypoint for. Left click and the Create Waypoint popup will be displayed.
3. The Latitude, Longitude and Elevation will be displayed. In the Name field, enter a name for the Waypoint.
4. In the Notes field, enter any pertinent information.
5. Click **Save**.

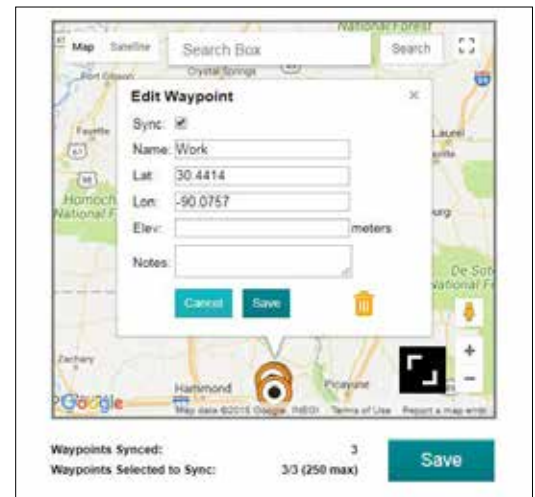


### DELETING A WAYPOINT:

1. In the Waypoints section, Select **Delete** next to the waypoint and the Delete this Waypoint Message popup will be displayed.
2. Select **Yes** to Delete

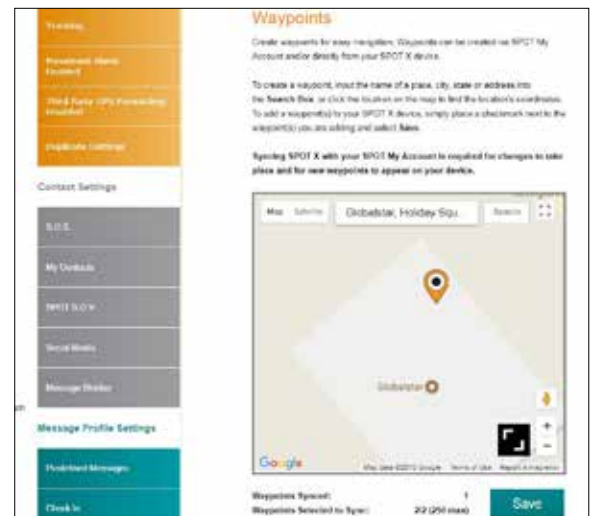
### EDITING A WAYPOINT:

1. In the Waypoints section, Select Edit next to the waypoint and the Edit Waypoint popup will be displayed.
2. Edit the information that needs to be changed.
3. Select Save.



### SYNCING WAYPOINTS TO THE SPOT X

1. In the Waypoints section, select Waypoints by clicking on the appropriate check box.
2. Select **Save** to save the Waypoints settings.
3. Sync the SPOT X with My Account.



# MY ACCOUNT – MY LOCATIONS

## TRACKING

SPOT Tracking provides an easy way to share your outdoor adventures and is also a great safety feature. To view the tracks made while using the SPOT X, simply click on the My Locations tab.

SAVED BY **spot** Select your language: You are logged in as namispotx | [Logout](#)

[Activate Your SPOT](#) [My Account](#) [Help](#)

[Getting Started](#) [My Devices](#) [My Locations](#) [Share](#) [Settings & Billing](#)

**My Locations** [Tracking](#) | [Locate](#)

**Set Filters**

**Devices**  **Message Type**

**Date and Time Range**  
Start: 04/18/2018 07:00 pm  End: 04/28/2018 08:59 pm

[Apply Filters](#)

[Map It](#) [Hide](#) [Unhide](#) [Delete](#) [Download](#)

<input type="checkbox"/>	TIME (USPACIFIC)	SPOT DEVICE	TYPE	SENT TO	LATITUDE	LONGITUDE	ALTITUDE	STATUS
<input checked="" type="checkbox"/>	04/25/2018 02:17 PM	MY SPOT X	S.O.S. CANCEL		30.44152	-90.07584	17	
<input checked="" type="checkbox"/>	04/25/2018 02:08 PM	MY SPOT X	CUSTOM	15044006815	30.44149	-90.07586	8	
<input checked="" type="checkbox"/>	04/25/2018 02:00 PM	MY SPOT X	CHECK IN	NAMI.DOCKERY@GLOBAL STAR.COM, 15049138570	30.44153	-90.07586	14	

## SET FILTERS

**Devices** – Select the devices you would like to display on the map.

**Message Type** – Select the type of message you want to see on the map such as Check In, New Movement and S.O.S.

**Date and Time Range** – Select the Start and End date of the tracks or message types to display on the map.

**Apply Filters** – Once the above filters have been set, the Apply Filters option will display on the map with the information requested.

### Set Filters

**Devices** **Message Type** **Date and Time Range**

Select Device ▼      Select Message Type ▼      Start: 04/24/2018 07:00 pm      End: 05/02/2018 06:59 pm

[Apply Filters](#)

**Map It** – Select the message type one by one or all to display them on the map.

**Hide** – Select one or more message types to hide it from Shared Page.

**Unhide** – Select this function to make the hidden message type visible on the Share Page.

**Delete** – Select this function to delete a message type from the map.

**Download** – Store your SPOT X's tracking information as a GPX, CSV or KML format.

[Map It](#)   [Hide](#)   [Unhide](#)   [Delete](#)   [Download](#)

<input type="checkbox"/>	TIME (U.S/PACIFIC)	SPOT DEVICE	TYPE	SENT TO	LATITUDE	LONGITUDE	ALTITUDE	STATUS
<input checked="" type="checkbox"/>	05/02/2018 05:51 AM	SPOT X MP	EXTREME TRACK		30.43254	-90.08669		
<input checked="" type="checkbox"/>	05/02/2018 05:49 AM	SPOT X MP	EXTREME TRACK		30.43251	-90.08667		
<input checked="" type="checkbox"/>	05/02/2018 05:46 AM	SPOT X MP	EXTREME TRACK		30.43235	-90.08615		
<input checked="" type="checkbox"/>	05/02/2018 05:43 AM	SPOT X MP	EXTREME TRACK		30.44077	-90.08307		
<input checked="" type="checkbox"/>	05/02/2018 05:40 AM	SPOT X MP	EXTREME TRACK		30.44389	-90.08438		
<input checked="" type="checkbox"/>	05/02/2018 05:37 AM	SPOT X MP	EXTREME TRACK		30.44718	-90.09088		
<input checked="" type="checkbox"/>	05/02/2018 05:32 AM	SPOT X MP	EXTREME TRACK		30.44436	-90.07742		
<input checked="" type="checkbox"/>	05/01/2018 03:54 PM	SPOT X MP	UNLIMITED TRACK		30.43309	-90.08694	14	

## LOCATE

Find the last known location of the SPOT X by Selecting the Device, then click **Locate**.

The Last Known Reporting Interval is based on either the Tracking interval or Message Fetching rate set on each individual SPOT X device. Locating the SPOT X may take longer than the Last Known Reporting Interval due to several factors: the SPOT X is turned off or has not communicated with the SPOT Satellite Network, the SPOT X does not have a clear line of sight to the satellites, and/or reporting intervals may have been changed directly on the device.

**My Locations**      **Tracking | Locate**

**Locate Devices**

**Devices**      **Filter**


Select Device ▼      **Locate**      Select Filter Type ▼      **Apply Filter**

DEVICE NAME	LAST KNOWN REPORTING INTERVAL	LAST KNOWN TIME/DATE	LAST KNOWN LATITUDE	LAST KNOWN LONGITUDE	LOCATED TIME/DATE	LOCATED LATITUDE	LOCATED LONGITUDE	STATUS
MY SPOT X	5 MIN	04/26/2018 12:14 PM	30.42311	-90.08834	...	...	...	LOCATING

# MY ACCOUNT – SHARE

## CREATE A SHARE PAGE

Share your messages and locations with friends, family and coworkers by creating a SPOT Share Page. Anyone with a link to your Share Page can see your GPS location and messages online in near real-time. Make your page public or private by password protecting it, and create or delete pages at any time. You can create up to 10 Share Pages per SPOT device. You have complete control on your SPOT Share Pages!

1. Click on the Share icon .
2. Click on Create a Share Page.
3. Enter the appropriate information and click **Create**.

### Create a Share Page

Share your messages and locations with friends, family and coworkers by creating a SPOT Share Page. Anyone with a link to your Share Page can see your GPS location and messages online in near real-time. Make your page public or private by password protecting it, and create or delete pages at any time. You can create up to 10 Share Pages per SPOT device. You have complete control on your SPOT Share Pages!

**Share Page Name:** \*

**Devices to Share:** \*  Select All

- My SPOT X
- SPOT X 2

**Location Messages to Share:** \*  Check In  
 Custom  
 Extreme Track  
 Help  
 New Movement  
 Track  
 Unlimited Track

**Share GPS Locations from the Last:**

**Share Message Detail:**  Yes  No

**Security:**  Make Shared page public  
 Make Shared page private

Notify family and friends about this share page.

Send a copy to you

**To:**

(Enter up to 50 email addresses, separated by commas.)

**From:**

**Subject:**

**Write your email:**

Hi,


I have a SPOT device. SPOT devices use satellite technology to allow people to share communicate and share GPS coordinates from virtually anywhere in the world. Click the link to locate my SPOT. Learn more about the SPOT product family at FindMeSPOT.com!

Just follow this link to see my location updates:  
<<Actual link will be inserted here>>  
If the link doesn't work, try copying and pasting it to your browser's address bar.

Thanks,  
P.S. To learn more about the SPOT Satellite GPS Messenger, visit <http://www.findmespot.com>

## CREATE A GET SPOTTED PAGE

Allow friends, family and coworkers to request your location by creating a Get Spotted Page. Make your page private by password protecting it, and create or delete pages at any time. Anyone with a private link to your Get Spotted Page can request your GPS location online in near real-time. You can create up to 10 Get Spotted Pages per SPOT device. You have complete control of on your Get Spotted pages!

1. Click on the Share icon .
2. Click on Create a Get Spotted Page.
3. Enter the appropriate information and click **Create**.

### Create a Get Spotted Page

Allow friends, family and coworkers to request your location by creating a Get Spotted Page. Make your page private by password protecting it, and create or delete pages at any time. Anyone with a private link to your Get Spotted Page can request your GPS location online in near real-time. You can create up to 10 Get Spotted Pages per SPOT device. You have complete control of on your Get Spotted pages!

Get Spotted Page \*   
Name:

SPOT Location Finder: \*  Select All

My SPOT X  
 SPOT X 2

Password: \*

Notify family and friends about this Get Spotted Page.



# MY ACCOUNT – SETTINGS & BILLING









## OVERVIEW

The Settings & Billing page

- **Username Settings** – Select Update to change username.
- **Password Settings** – Select Update to change account password.
- **Time Zone Preference** – Select Update to select the time zone that will be displayed on all messages from the SPOT X.
- **Language Preference** – Select Update to change your preferred language.
- **Credit Card Information** – Select View/Edit to update or change credit card information.
- **Customer Information** – Select View/Edit to update primary contact information.
- **Monitor Message Usage** – Select View to display the current billing cycle SPOT X message usage.
- **Billing History** – Select View to see billing history/invoices and basic customer information.

### Settings & Billing

Manage your account and billing settings.

GENERAL		BILLING	
<b>Username Settings</b> Update your account username. In order to update your username, you must first enter your current password and then enter the new username.		<b>Credit Card Information</b> To ensure there are no interruptions to your SPOT service, it is important to keep your credit card information up to date.	
<a href="#">Update</a>		<a href="#">View/Edit</a>	
<b>Password Settings</b> Update your account password. In order to update your password, you must first enter your current password and then enter your new password. Remember passwords are case sensitive.		<b>Customer Information</b> Use this page to update your primary contact information. This includes information provided to emergency services.	
<a href="#">Update</a>		<a href="#">View/Edit</a>	
<b>Time Zone Preference</b> Current Time Zone: (GMT-08:00) US/Pacific Please select the time zone that you would like to see on your messages. The default time zone preference is GMT.		<b>Monitor Message Usage</b> View your message usage per device.	
<a href="#">Update</a>		<a href="#">View</a>	
<b>Language Preference</b> Current Language: English Please select the preferred language in which you would like to receive your email communications and view your My Account page content.		<b>Billing History</b> View billing history and basic customer information.	
<a href="#">Update</a>		<a href="#">View</a>	

## SPOT X MESSAGE USAGE

The SPOT X Message Usage section displays the following message usage information for the current billing period:

- **Device Name** – Displays the name of the SPOT X.
- **Text Used** – Displays the current total text messages (sent & received) used and the maximum number of text messages allowed before overages will be incurred.

**Example:** 35/50 where 35 is the current total of text messages used and 50 is the maximum number allowed before overages will be incurred.

- **Text Sent** – Displays the total free-form texts sent by the SPOT X.
- **Text Received** – Displays the total texts received by the SPOT X.
- **Predefined Sent** – Displays the total Predefined Messages sent by the SPOT X. Sending Predefined Messages are free and do not count as free-form text messages.
- **Text Overages** – Displays the total text messages (sent & received) that exceed the maximum number of text messages allowed by the SPOT X Service Plan.
- **Overage Total** – Displays the total cost of text messages that have exceeded the number of text messages allowed by the SPOT X Service Plan. The Overage Total will appear on your next invoice.
- **Next Billing Date** – Displays the date when the next billing cycle begins.

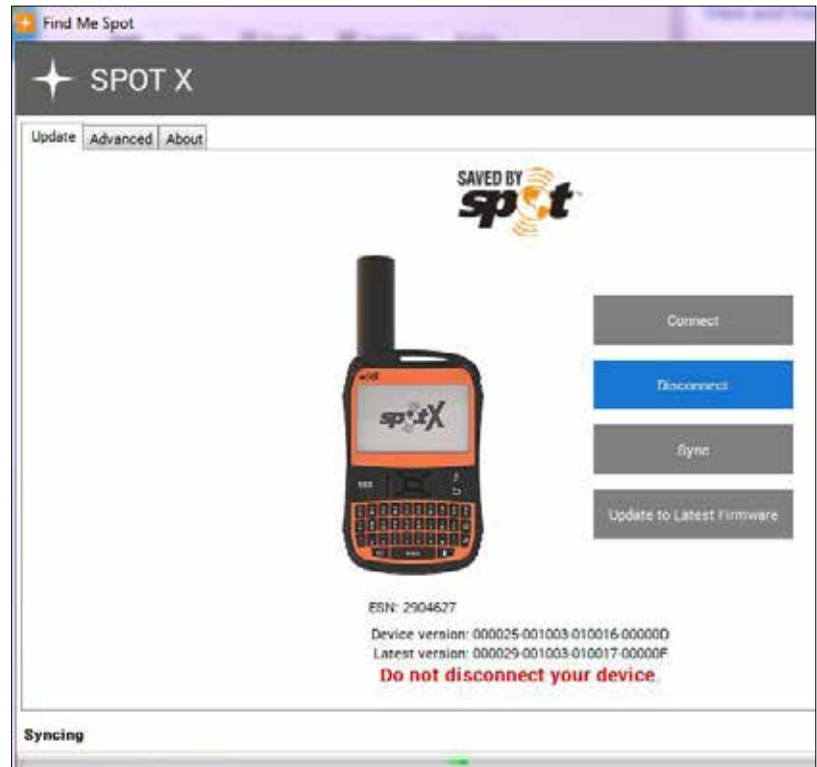
SPOT X Message Usage							
DEVICE NAME	TEXT USED	TEXT SENT	TEXT RECEIVED	PREDEFINED SENT	TEXT OVERAGES	OVERAGE TOTAL	NEXT BILLING DATE
MY SPOT X	0/UNLIMITED	0	0	0	0	\$0.00	05/03/2018
SPOT X 2	0/100	0	0	0	0	\$0.00	05/26/2018

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## SYNCING SPOT X WITH MY ACCOUNT

To sync your SPOT X from My Account, visit [SPOT Firmware Updater](#) to download the latest firmware update.

1. Open the **Find Me SPOT** updater.
2. Log in with your My Account credentials.
3. Turn off your SPOT X.
4. Connect the USB cable to your SPOT X and plug into a USB port on your computer.
5. Click on **Connect**.
6. Click on **Sync**.
7. Once the Sync is finished, click **Disconnect**.



## SPOT X FIRMWARE UPDATE

To perform an update your SPOT X with the latest firmware, visit SPOT Firmware Updater to download the latest firmware update.

1. Open the Find Me Spot updater.
2. Log in with your My Account credentials.
3. Turn off your SPOT X.
4. Connect the USB cable to your SPOT X and plug it to a USB port on your computer.
5. Click on **Connect**.
6. Click on **Update to Latest Firmware**.
7. Once the Update is finished, click **Disconnect**.

## SPOT X SPECIFICATIONS

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<b>HEIGHT</b>	6.54"
<b>WIDTH</b>	2.9"
<b>THICKNESS</b>	0.94"
<b>WEIGHT</b>	7.0 oz
<b>BATTERY TYPE</b>	Rechargeable Lithium Polymer Battery
<b>WATERPROOF RATING</b>	IP67 – Tested for submersion in 1 meter of water for 30 minutes
<b>IMPACT RESISTANCE</b>	Mil-STD-810G for shock, IP67 for dust
<b>OPERATIONAL TEMPERATURE</b>	-4° F to 140° F (-20° C to +60° C)
<b>STORAGE TEMPERATURE</b>	-4° F to 140° F (-20° C to +60° C)
<b>OPERATING ALTITUDE</b>	-328 ft to 21,320 ft (-100 m to 6,500 m)

# CERTIFICATIONS

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## FCC COMPLIANCE STATEMENT

FCC Interference Statement (Part 15.1059b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

*Reorient or relocate the receiving antenna.*

*Increase the separation between the equipment and receiver.*

*Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.*

*Consult the dealer or an experienced radio/TV technician for help.*

## FCC REGULATORY

FCC ID: L2V-SPOTX

FCC regulatory information is accessible on the SPOTX (e-label). The steps to access the information is as follows:

- From the main (home) screen, click on **System Settings**
- From the System Settings screen, Click on **Regulatory Info**
- The regulatory screen appears with FCC and Canada regulatory information.

## RÉGLEMENTATION DE LA FCC :

FCC ID : L2V-SPOTX

Les informations réglementaires de la FCC sont accessibles sur le SPOTX (étiquette électronique). Veuillez suivre les étapes suivantes pour accéder à ces informations :

- Sur l'écran principal, cliquez sur Configurations du système.
- Sur l'écran de Configurations du système, cliquez sur Informations réglementaires.
- L'écran de réglementation apparaît avec les informations réglementaires de la FCC, et celles du Canada.

## ISED RSS-GEN NOTICE

(1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

(1) l'appareil ne doit pas produire de brouillage; (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

## INDUSTRY CANADA CERTIFICATION

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

## CANADA REGULATORY

IC: 3989A-SPOTX

CAN ICES-3(B)/NMB-3B

Canadian regulatory information is accessible on the SPOTX (e-label). The steps to access the information is as follows:

- From the main (home) screen, click on System Settings
- From the System Settings screen, Click on Regulatory Info
- The regulatory screen appears with FCC and Canada regulatory information.

## RÉGLEMENTATION DU CANADA :

IC: 3989A-SPOTX

CAN ICES-3(B)/NMB-3B

Les informations réglementaires du Canada sont accessibles sur le SPOTX (étiquette électronique). Veuillez suivre les étapes suivantes pour accéder à ces informations :

- Sur l'écran principal, cliquez sur Configurations du système.
- Sur l'écran de Configurations du système, cliquez sur Informations réglementaires.
- L'écran de réglementation apparaît avec les informations réglementaires de la FCC, et celles du Canada.

## DECLARATION OF CONFORMITY FOR EUROPEAN CUSTOMERS









Hereby, SPOT LLC declares that this SPOT X, is in compliance with the Directive 2014/53/EU. The full text of the EU Declaration of Conformity may be consulted at **[FindMeSPOT.com/Regulatory](http://FindMeSPOT.com/Regulatory)**.

This device complies with the requirements for Radio Astronomy Site avoidance as specified by the Globalstar National Science Foundation agreement of 2001. It is compliant with CFR25.213.

This device automatically adjusts its transmission frequency according to its location and is compliant with international regulatory requirements.

## GENERAL WARNINGS

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-  **Warning – Modifications:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
-  **Warning – Internal Battery:** The rechargeable battery inside the SPOT X is not designed to be replaced by the consumer. If replacement is needed, have an authorized service person replace the battery with one of the same size and type.
-  **Warning – Blasting Area:** To avoid interference with blasting operations, turn your SPOT X off when in a “Blasting Area” or in areas posted “Turn off two-way radio.” Obey all signs and instructions.
-  **Warning – Potential Explosive Atmosphere:** Turn off the SPOT X when in any area with a potentially explosive atmosphere and obey all signs and instructions.
-  **Warning – Driving:** Always follow safe driving practices and local rules and regulations regarding the use of wireless devices while driving. Always park safely prior to sending or using the SPOT X.
-  **Warning – Pacemakers:** The Health Industry Manufacturers Association recommends that a minimum separation of six (6”) inches be maintained between the SPOT X and a pacemaker to avoid potential interference with the pacemaker.
-  **Warning – Pacemakers:** Some digital wireless devices may interfere with some hearing aids. In order to prevent such interference, you may want to consult the manufacturer of your hearing aid.
-  **Warning - Specific Absorption Rate (SAR):** The SPOT X has been shown to be compliant to localized Specific Absorption Rate (SAR) for uncontrolled environment/ general exposure limits specified in ANSI/IEEE STD C95.1-1992 and has been tested in accordance with measurement procedure specified in IEEE 1528-2013 and IEC 62209- 2.2010 using a separation distance of 0mm. The SPOT X should be operated in accordance with provided instructions for human exposure.

## ADDITIONAL SPOT X SUPPORT

This SPOT X User Guide is based on the production version of SPOT X. Hardware and firmware changes may have occurred after this release. SPOT LLC reserves the right to make changes to technical and product specifications without prior notice.

Visit [FindMeSPOT.com/SPOTXSupport](https://FindMeSPOT.com/SPOTXSupport) to access the latest version of the SPOT X User Guide and for additional information on how to use SPOT X.



[FindMeSPOT.com/SPOTX](https://FindMeSPOT.com/SPOTX)

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