

## WARRANTY

## Contact - info@bigscrewtiedown.com

Seller warrants to the original purchaser that the Big-Screw EZ Tie-Down, manufactured by BSAT LLC, are free from defects in material and workmanship for 1 year from date of purchase.

In the event of a defect, malfunction or other failure of the Big-Screw EZ Tie-Down product not caused by unreasonable or unintended use, failure to provide reasonable and necessary maintenance, modification or damage to the product, BSAT LLC will remedy the defect or failure within 30 days of return if requested, to seller. The remedy will consist solely of repair or replacement of the product at the seller's option. If after a reasonable number of attempts by the seller to remedy the defect, malfunction or other failure and the remedy fails of its essential purpose, the consumer is entitled to elect either a refund or a replacement, without charge. This warranty does not apply to defects caused by modification, alteration, repair or service of the product by anyone other than manufacture.

If requested, the consumer must deliver the Big-Screw EZ Tie-Down and all ancillary parts there to BSAT LLC, with an explanation of the defect or failure. Proof of purchase, such as sales receipt or other documentation may be required when requesting warranty or replacement service. In no event shall seller (including its affiliates, subsidiaries, contractors, directors, employees and agents) be liable for any consequential, incidental, economic, direct, indirect, general or special damages of any kind, including, without limitation, lost business, lost savings, lost usage and lost profits, regardless of the cause and whether arising in contract (including fundamental breach), tort (including negligence), or otherwise, even if the seller has been advised of the possibility of such damages.